

SUSTAINABILITY REPORT 2026



**INDEPENDENTLY
VERIFIED ESG DATA**

for BES 6001 v4.0 Framework
Standard for Responsible Sourcing

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Verification Statement

Over the years, certification to BES 6001, the framework standard for responsible sourcing, has become increasingly significant in the construction industry. BES 6001 requires construction product manufacturers to demonstrate levels of achievement against a series of clauses, some of which are compulsory and others being deemed as deserving of additional credit when the company goes above and beyond the compulsory level. Depending upon the score achieved by the organisation, it is possible to gain a Pass, Good, Very Good or Excellent rating. Higher levels of performance are achieved (in part) through external verification of particular clauses of the BES 6001 standard. This is particularly important for those organisations wishing to certify to an Excellent rating, as this rating cannot be achieved without this verification.

This is the external verification statement for BES 6001 environmental and social activities, based on data as reported by Polyflor in their annual Sustainability Report.

Nature and scope of verification

CM Environmental has carried out an independent verification of the Polyflor KPIs and can confirm that they have not, in any way, been involved in the preparation of this data, nor has any bias or conflict of interest. The verification study has included a number of environmental and social issues which relate to specific clauses of BES 6001.

The scope of the data verification included the company’s Whitefield Head Office and its Riverside, Teesside, facility.

The purpose of the verification exercise was to ensure that the information conveyed to stakeholder and other interested parties is accurate and supported by appropriate documented evidence.

The specific clauses of BES 6001 Version 4.0 relevant to this verification exercise include the following:

- 4.4.1 Greenhouse gas emissions
- 4.4.2 Energy
- 4.4.3 Resource use and product circularity
- 4.4.4 Waste prevention and waste management
- 4.4.5 Water use and abstraction
- 4.4.12 Employment and skills
- 4.4.13 Local communities

Statements of the independence of the verifier

CM Environmental has been providing support to a large number of clients involved in the manufacture of construction products since 2013. Although a small company, the team has many years’ experience in supporting companies, both large and small, in a range of services including Environmental Management Systems (ISO 14001), Responsible Sourcing (BES 6001) and also a range of Quality Management issues (ISO 9001) and Health and Safety Management (ISO 45001).

The verification exercise was carried out by Christine Morris, who has experience of Responsible Sourcing in the construction products industry and is approved by the Building Research Establishment (BRE) as an independent KPI data verifier.

Conclusion

Based on the procedures carried out by CM Environmental during this independent verification exercise, the data supplied for the Polyflor Ltd Sustainability Report for the period 1 January to 31 December 2025 was found to be obtained on a reliable basis, adequately presented, and free from any significant deviations or omissions identified during the verification process. The verified figures may therefore be used in support of sustainability reporting.

C. Morris

Christine Morris
CM Environmental
(1st April 2026)



Welcome

This is Polyflor’s 21st annual sustainability report, covering the company’s environmental, social and governance (ESG) performance for 2025. The data for this report has been independently verified by CM Environmental for BES 6001 v4.0 to provide our stakeholders with complete transparency.

As a responsible manufacturer, Polyflor endeavours to reduce and minimise the environmental impact across all operations. Whilst reporting this and highlighting our focused objectives and guiding policies, integrity is important: Reporting remains impartial, and indications are made regarding future improvements.

“We are proud to publish our 21st sustainability report that details our actions, progress and ambitions in the areas of ESG.

“Addressing climate change remains critical, however, there are many facets for any business when considering environmental impact and performance, including but not exclusive to its carbon footprint. This report sets out to explain these key sustainability areas throughout Polyflor’s 7 Steps – from Sustainable Design to Closing the Loop.

“Not only as a UK manufacturer of 110 years, but as a market leader and sustainability champion, we look to go far beyond legislative requirements and exceed industry and customer expectations. We strive to have our claims independently audited to credible standards, for complete transparency and assurance – reinforcing our environmental responsibilities.

“Additionally, our investment in sustainability initiatives and circular economy principles has continued and will continue, particularly with recent investment into solar panels, as well as ongoing commitments to recycling projects and our pioneering recycling scheme, Recofloor, which is widely regarded as an exemplary model. Co-founded by Polyflor in 2009, Recofloor continues to significantly reduce the environmental impact of Polyflor and the wider sector.

“The business remains focused on continual improvement with sustainability at the heart of our operations and we look forward to reporting further significant developments, actions and progress against climate change.”

Mark Halstead
Executive Chairman, James Halstead PLC

A portrait of Mark Halstead, Executive Chairman of James Halstead PLC, wearing a dark suit, white shirt, and patterned tie.

Our Sustainability Journey...

...from 1915 to present day: 110 years of minimising our footprint



Our Credentials Guide

Sustainability & CSR

Environmental and Corporate Social Responsibility management ensures continual development and progress, where it matters. The external audits and certification listed, assure that this is our priority and that we will continue to report transparently on key metrics regarding our culture, operations and stakeholder engagement.

ISO 14001		ISO 14001 sets out the criteria for an Environmental Management System (EMS) and maps out a framework for a company to follow in setting up an effective EMS.
FORS		FORS is the UK's leading fleet operator recognition scheme. An accreditation that sets higher standards of overall excellence in fleet operations, which includes safety, efficiency and importantly, environmental protection.
ISO 9001		ISO 9001 is a certified quality management system (QMS) for organisations who want to prove their ability to consistently provide products and services that meet the needs of relevant stakeholders.
BES 6001		BES 6001 is a framework Standard from BRE Global, for Responsible Sourcing, along with an associated independent third-party certification scheme. BES 6001 will help organisations manage and reduce the impacts throughout the supply chain. The scheme is recognised by the BREEAM family of certification schemes and the Code for Sustainable Homes where credits can be awarded for construction products independently certified through BES 6001.
SA 8000		SA 8000 is an international certification standard that requires organisations to develop, maintain and apply socially acceptable practices in the workplace.
ISO 45001		ISO 45001 certification is an internationally recognised standard for occupational health and safety (OH&S) management systems, helping organisations improve workplace safety, reduce risks, and ensure regulatory compliance.

Modern Slavery Act Statement
This statement sets out the measures taken to prevent acts of modern slavery and human trafficking within its business and supply chains.



What this means for you...

Our certification gives you peace of mind on matters that matter to all of us as businesses and consumers. We all want to purchase best quality products and services from ethical, responsible and caring companies.

Environmental Life Cycle Analysis & Eco Labels

Environmental LCAs are important in understanding a product's environmental performance over its entire journey, from materials sourced and used to the end of life. Every product has an environmental impact. An LCA therefore, helps identify each critical step, associated impact and performance.

IBU EPD		Polyflor has product specific EPDs verified by IBU (Institut Bauen und Umwelt e.V.) – a leading independent, environmental organisation which works closely with construction and environmental authorities in Germany. Product specific EPDs available on www.polyflor.com or www.ibu-epd.com/en/published-epds
INIES FDES		INIES provides environmental and health declarations of products for evaluating the performance of construction works. The INIES FDES is an independent third-party audit. To view FDES, visit www.inies.fr
Global GreenTag LCA		GreenTag is Ecospecifier's Conformity Assessment Body (CAB) and Polyflor's products are certificated to meet GreenTag requirements.
SGBP		The Singapore Green Building Product (SGBP) scheme is a certification for green building products and materials. It is based on scientific and engineering principles and built upon the collective knowledge and expertise of the building and construction industry.
Friendly Materials		Friendly Materials is an analytical assessment methodology that evaluates and objectively compares how building materials and building systems affect indoor areas: It promotes transparency within the building materials' industry.



What this means for you...

Our products' LCAs and Eco Labels give you a better understanding of all the associated environmental impacts and how they perform, helping you to compare products and make informed choices for specification.

Our Credentials Guide

Recycling

Recycling has always been important to us and continues to be a top priority. In operating our own recycling schemes as well as being part of external recycling initiatives, we are committed to minimising this sector's environmental impact and embracing Circular Economy principals.

Recofloor		Polyflor is co-founder and owner of Recofloor the UK's leading recycling scheme for smooth and safety offcuts and uplifted smooth vinyl flooring.
ResiLoop		Polyflor is a founding member of ResiLoop , Australia's first national product stewardship scheme for resilient flooring and is an industry driven initiative by the Australian Resilient Flooring Association (ARFA).
Polyflor RVF SA		The Polyflor Recycling Vinyl Flooring scheme is an independent recycling scheme in South Africa, collecting waste Polyflor vinyl flooring.
Valobat		Valobat is our eco-organisation partner in association with the French EPR - Extended Producer Responsibility (REP). As a manufacturer, we have a responsibility to contribute financially towards this programme to prevent waste and increase circularity.
Recovinyl		Recovinyl is a PVC recycling scheme, set up to encourage companies to recycle post-consumer PVC. The aim of the scheme is to increase the amount of PVC recycled by establishing sustainable collection and processing arrangements.



What this means for you...

Using one of our recycling schemes, or an affiliated scheme helps to avoid the concern of needlessly sending waste to landfill. You are improving your carbon footprint and could be saving money too. The Recofloor scheme, for instance, could **save up to 70% for arranged collections** (compared to landfill), or it is **FOC** when using one of our participating distributors. Recycling your Polyflor flooring helps with site waste management plans and may **contribute towards credits for 'waste' on a BREEAM assessment.**

Health

We want our floor coverings to be healthy for the environment and for our customers. Our ranges are non-shedding and do not harbour dust. They do not contain harmful substances; are REACH compliant and are certified to assure very low VOC emissions for best indoor air comfort and quality.

IAC		Indoor Air Comfort (IAC) product certification by Eurofins, provides compliance to low VOC (Volatile Organic Compounds) emissions requirements of European specifications. Indoor Air Comfort Gold certification shows a higher level of compliance, meeting criteria of many voluntary specifications issued by most relevant ecolabels and similar specifications in the EU. This is 'best in class' and good for indoor air quality, posing no risk to health.
FloorScore®		FloorScore® product certification by SCS Global, ensures that certified flooring meets strict indoor air quality (IAQ) emissions criteria of LEED; CHPS; The Green Guide for Health Care, and is recognised by a long list of healthy building programmes.
Afsset		Afsset (L'Agence Française de Sécurité Sanitaire de L'Environnement et du Travail) tests construction products compliance to the French Government's regulations regarding VOC and formaldehyde emissions.
M1		M1 is the short version name of the Finnish voluntary emission classification of building materials. M1 is the lowest VOC emission class of that system.
REACH	REACH	REACH is a European Union regulation concerning the Registration, Evaluation, Authorisation & Restriction of Chemicals. No harmful substances added, such as formaldehyde; asbestos and heavy metals. Plasticisers used by Polyflor are not classified substances and do not need authorisation under REACH.



What this means for you...

You will also improve well-being and comfort with beautiful designs and clean indoor air quality, attainable through our low VOC products with further reduced VOC emissions from the maintenance regime.

Our Credentials Guide

Environmental Listings

Polyflor products are listed on various databases specifically for sustainable products, making specification options easier for green build projects.

mindful MATERIALS		Our products are listed on the mindful MATERIALS platform, a design industry initiative that enables manufacturers to clearly communicate transparency of products' sustainability and health via the product certification library.
DGNB		Our EPDs are listed on the DGNB database DGNB (Deutsche Gesellschaft für Nachhaltiges Bauen e.V. / German Sustainable Building Council), which promotes sustainable and economically efficient buildings for the future.
BASTA		Polyflor has registered, approved products on the BASTA database, BASTA is a non-profit organisation owned by IVL Swedish Environmental Research Institute and The Swedish Construction Federation.



What this means for you...

These environmental listings offer another 3rd party validation for peace of mind, also making it easier for you to specify environmentally sound products for your project.

Memberships & Associations

We like to be in the mix and keep abreast of current or potential issues and challenges, both within the industry and on wider environmental matters. This enables us to engage with stakeholders and react better to customer demands.

VinylPlus		VinylPlus is the voluntary sustainable development programme of the European PVC industry. It aims to create a long-term sustainability framework for the entire PVC value chain.
Operation Clean Sweep (OCS)		Operation Clean Sweep (OCS) is a UK-led industry initiative aimed at preventing plastic pellet, flake, and powder loss into the environment.
PVC Stewardship (Australia)		Polyflor Australia is a signatory to The Vinyl Council of Australia Product Stewardship Program. This program has voluntary commitments focused on Best Practice Manufacturing, Safe and Sustainable use of additives, Energy and Greenhouse Gas Management, Resource Efficiency and Transparency and Engagement. The commitments ensure that the entire process from raw materials through to end of life of vinyl products is reviewed and addressed to minimise environmental and safety issues within the vinyl industry, on a local and global scale. Visit www.vinyl.org.au/sustainability/stewardship
Kaléi		Our French subsidiary is a member of the Kaléi trade association, which works with government ministries and stakeholders to inform its members of forthcoming legislation. Kaléi is also involved in the development of building standards and national initiatives that include sustainable development in our sector.
New Zealand Green Building Council		The Green Building Council is a non-profit, non-government, membership organisation covering more than 90 countries. The body's main aim is to facilitate dialogue between industry and government to promote sustainability in the construction sector.
UKRFA		UKRFA (United Kingdom Resilient Flooring Association) – UK trade association for the resilient flooring sector.
ERFMI		ERFMI (European Resilient Flooring Manufacturers' Institute) – ensures the maintenance of high ethical standard within the industry.
SAVA		The Southern African Vinyls Association (SAVA) is a representative body for the local vinyl industry fulfilling an active role in the sustainability of the industry.



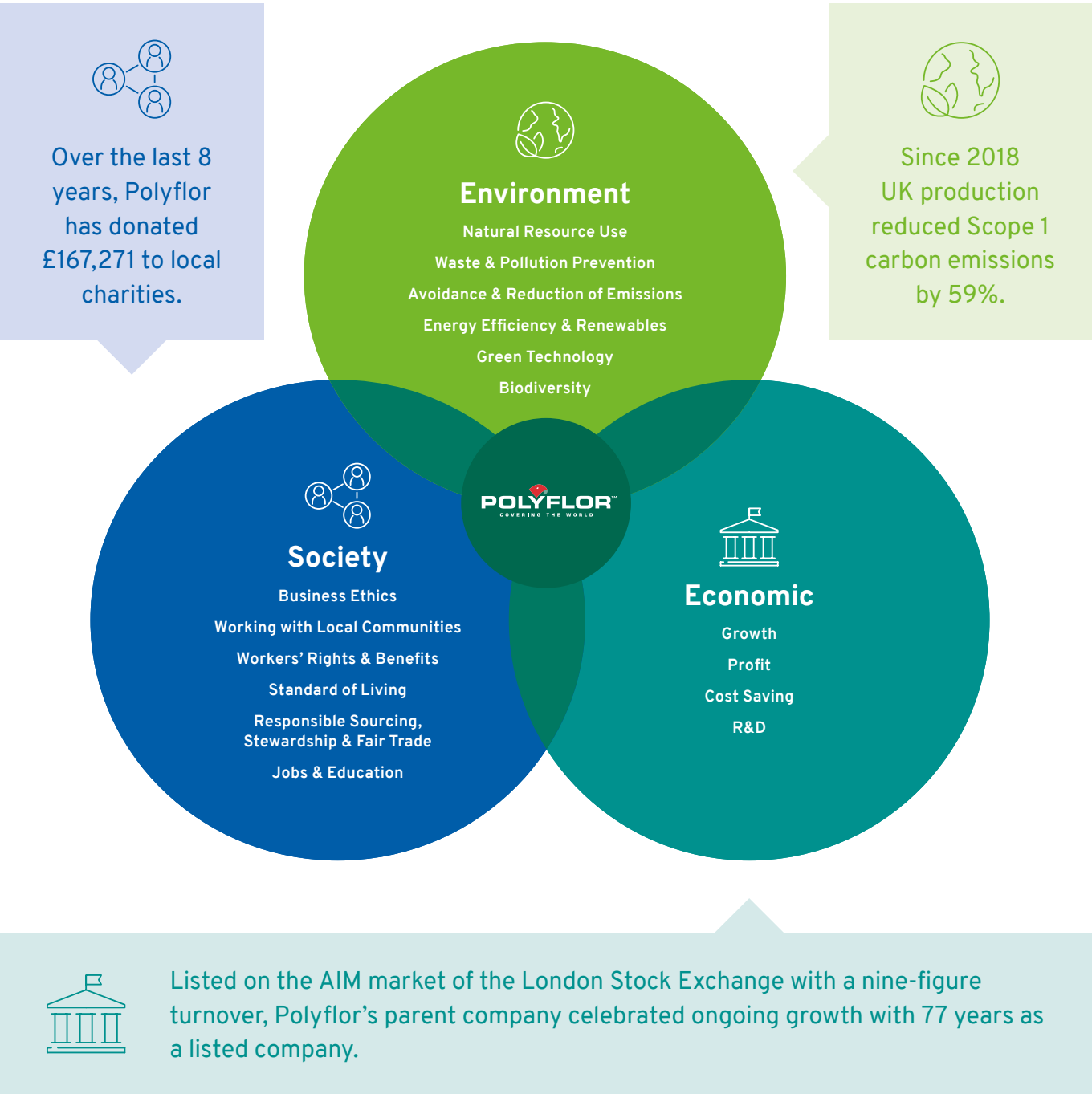
What this means for you...

By our involvement and networking with these key stakeholder organisations, we are part of these communities and can stay on top of issues that matter most to you and better meet your demands.

Our Vision

Polyflor’s vision is to minimise carbon emissions, as well as being socially and economically responsible. The vision of our business model is fully encompassed by the Three Pillars of Sustainability, which focus on synergy between Environment, Society (people) and Economics.

The Three Pillars of Sustainability



Polyflor’s Steps to a Sustainable Future



The avoidance of emissions to the ecosystem.
• Evaluating, monitoring and improving scope 1, 2 and 3 emissions



The introduction of products that are environmentally consistent with their intended use by providing a high level of durability, reliability, ease of maintenance and safe disposal at end of life.



Active participation in industry initiatives and projects that improve environmental impact.



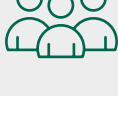
Careful selection of materials, processing techniques and state of the art technology to reduce environmental impact.



Compliance with circular economy principles:
• Reduction of waste to a minimum
• Conservation of resources by use of recycling



Engaging and raising environmental awareness by regular and open communication with all stakeholders.



Go above and beyond in the communities in which we operate.



Best practice procurement and business ethics.

Reducing our Carbon Footprint

Polyflor has a wealth of objectives and strategies to support sustainability development and continuous improvement. Polyflor will reduce its carbon footprint when and where possible.



Our Aim

- By 2030 we will significantly reduce our carbon footprint, relative to output, for scopes 1, 2 and 3 through improved efficiencies, renewables and recycling.
- Aligning with UK Government’s targets, we will work towards achieving net zero by 2050.

Performance & Achievements

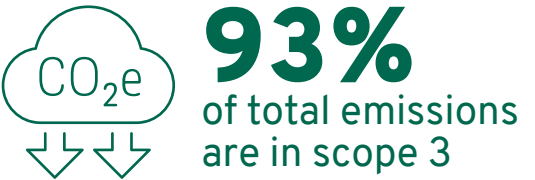


Sustainable Performance

For decades Polyflor has been recognised as a leading global manufacturer of high quality, high performance sustainable floor coverings. We will continue to do good as a responsible and ethical manufacturer, whilst looking to continually improve.

Greenhouse Gas Emissions*

In 2025, the company's greenhouse gas (GHG) emissions (tonnes) were as follows:



Scope 1 Direct emissions 7,544 Tonnes of CO₂e • Polyflor’s direct GHG emissions came from: • Natural gas, decreased by 10% to 6,282 tonnes of CO₂e • HGV and forklift trucks’ diesel decreased by 5% to 1,064 tonnes of CO₂e • Emissions intensity per m² increased by 38%.	Scope 2 Indirect emissions 8,207 Tonnes of CO₂e • Indirect emissions came from our electricity supplier, who supplied a mixture of renewable and non-renewable sources. • Polyflor also installed solar panels to the Polysafe line at Whitefield. • Emissions and emissions intensity per m² increased by 100%.	Scope 3 Indirect emissions 207,302 Tonnes of CO₂e As per GHG Protocol, indirect upstream and downstream emissions came from the areas shown. • Emissions intensity per m² increased by 30%. <table><tr><th>Upstream scope 3 emissions</th><th>CO₂e (tonnes)</th></tr><tr><td>Purchased goods and services</td><td>90,709</td></tr><tr><td>Capital goods</td><td>334</td></tr><tr><td>Fuel and energy related activities</td><td>418</td></tr><tr><td>Upstream transportation and distribution</td><td>6,502</td></tr><tr><td>Waste generated in operations</td><td>140</td></tr><tr><td>Business travel</td><td>191</td></tr><tr><td>Employee commuting</td><td>117</td></tr><tr><td>Upstream leased assets</td><td>0</td></tr><tr><th>Downstream scope 3 emissions</th><th>CO₂e (tonnes)</th></tr><tr><td>Downstream transportation and distribution</td><td>16,654</td></tr><tr><td>Processing of sold products</td><td>18,327</td></tr><tr><td>Use of sold products</td><td>13,864</td></tr><tr><td>End-of-life treatment of sold products</td><td>60,047</td></tr><tr><td>Downstream leased assets</td><td>0</td></tr><tr><td>Franchises</td><td>0</td></tr><tr><td>Investments</td><td>0</td></tr></table>	Upstream scope 3 emissions	CO ₂ e (tonnes)	Purchased goods and services	90,709	Capital goods	334	Fuel and energy related activities	418	Upstream transportation and distribution	6,502	Waste generated in operations	140	Business travel	191	Employee commuting	117	Upstream leased assets	0	Downstream scope 3 emissions	CO ₂ e (tonnes)	Downstream transportation and distribution	16,654	Processing of sold products	18,327	Use of sold products	13,864	End-of-life treatment of sold products	60,047	Downstream leased assets	0	Franchises	0	Investments	0
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We saved 738 tonnes of CO₂e - a 9% reduction on 2024		29,005 tonnes of CO₂e were saved - a 12% reduction on 2024**																																		



We saved 21,536 tonnes of total CO₂e emissions in 2025. That's the same as taking 5,023 fuel-powered cars off the roads for 1 year!

**Due to improved data collection, as we learn more as a business.

Polyflor's Sustainability KPI's For 2025*

Suppliers & Responsible Sourcing

- Exceeded objective of >90% of suppliers' bulk deliveries above 23 tonnes load size with 94%
- Maintained 100% of our suppliers with Modern Slavery Act Compliance certification
- Maintained BES 6001 'Excellent' rating for Responsible Sourcing
- 3 tonnes of recycled glass (6,000 wine bottles equivalent) incorporated into Polysafe

Production

- New solar power introduced at Whitefield site
- Energy use decreased by 10%
- 10% reduction in Scope 1 GHG emissions
- Signed up to Operation Clean Sweep
- Total (gross) waste fell by 13%
- 67% decrease on net waste – a reduction of 0.3% as a percentage of total tonnes manufactured
- 98% recycled or repurposed waste as a percentage of total site waste – our best performance to date

Logistics

- Fleet reduced kilometers travelled by 6%
- Fuel use decreased by 5%
- CO₂e emissions fell by 5%
- Polyflor's backhaul operations removed 374 HGV journeys from the road, which saved an additional 22 tonnes of CO₂e
- 50% increase of MAN KPI B Rated drivers
- Obtained FORS Bronze certification

Installation

- Increased Training Courses by 14% and attendees by 24%

Closing the Loop

- 7,227 tonnes of post-production and post-consumer vinyl added to Polyflor products
- Recycled vinyl as a percentage of flooring manufactured was 14%
- Recofloor collected 563 tonnes of post-consumer waste vinyl flooring – a 6% increase

CSR

- 25% increase in number of apprentices in the business
- 11% more female managers
- 100% increase on internal promotions
- 18% of Polyflor's workforce were in the company's 25 and 40-year clubs
- 7 complaints relating to Polyflor operations from our neighbours, of which 4 were noise
- Polyflor supported 10 charities and donated £32,726
- Significant investment into solar panels

*Data increases or decreases are compared with 2024.

GOOD TO KNOW!



Over the last 2 years, Polyflor has saved 75,712 tonnes of total CO₂e emissions. That's 15,778 homes' electricity use for 1 year!

Focus on LCA

Life Cycle Assessment or Analysis (LCA) is a comprehensive way to identify environmental impacts throughout a product or service's life.

When it comes to looking at a product's environmental performance, it is easy to be impressed with headline grabbing statements and emotional communications. Importantly, we must consider scientific fact and rational information when forming opinions, rather than making decisions based on perception. An LCA provides us with the measured and scientific approach we should take when considering environmental factors and places all flooring on a level playing field.

The benefits of using an LCA methodology enables the specifier to have a better understanding of all the environmental impacts and not just one aspect in isolation.

When considering the environmental impacts of a building over its life cycle, two phases are particularly significant: the use phase, i.e., ongoing operation, and the construction phase, which also includes the extraction and production of materials. Modern buildings are becoming increasingly energy-efficient: They consume less energy during operation, which also reduces their overall energy consumption. This shifts the percentage shares of the use phase and the construction phase in the total energy consumption – and thus also their share of the building's environmental impact.

For example, in older buildings (built before 1977), energy consumption during operation accounts for more than 90 percent of a building's total greenhouse gas emissions – meaning that less than 10 percent of greenhouse gases are attributable to the construction phase.

“LCA is a method to measure and evaluate the environmental impacts associated with a product, system or activity, by assessing the energy and materials used and released to the environment over the life cycle.”

UK Green Building Council

Our 7 Step Life Cycle



22 SUSTAINABLE DESIGN

28 MATERIALS

38 PRODUCTION

50 LOGISTICS

56 INSTALLATION

62 IN USE

70 CLOSING THE LOOP



STEP 1 Sustainable Design

Future Proofing

Polyflor embraces technological enhancements whilst producing functional and aesthetic products which will perform for years to come. Embracing the circular economy from the outset, to minimise waste, is also crucial.



30 Years

Polyflor designs for a long life



Committed to design for a circular economy



8

Adhesive free options

=



Easier recycling, reuse & CO₂e savings



16%

Of our ranges now looselay

Product Development & Design

We are continually reviewing alternatives and new ideas to improve our environments. Sustainability is always at the heart of our design process.

OUR GOAL
Contribution to the Built Environment:
To develop products that improve the quality and sustainability of the built environment.

Material Sourcing and Manufacturing

Healthier and local materials are sourced to improve the embedded carbon footprints of our ranges. To reduce our carbon footprint further, minimising waste begins here with the use of post-production and reclaimed post-consumer vinyl waste in our ranges. Recycled glass is also used in some of our Polysafe ranges. We also consider how our products can be packaged at design phase, to minimise packaging waste and use sustainable materials.

OUR GOAL
Contribution to the Built Environment:
To develop “loose lay” (adhesive free) products with reduced environmental impact for ease of recycling.

Installation

Adhesive free ranges play a big part within the circular economy, as loose lay or lock options minimise environmental impact through reduced embedded CO₂e and can be reused (loose lay) or more easily and efficiently recycled. Therefore, the product offering in our Fast Track collection has increased over recent years to reflect this. In fact, our loose lay ranges account for 16% of all our vinyl flooring.



Designing for the Circular Economy

Using Circular Economy principles, the design function must consider the following attributes of the floor covering to ensure ongoing best practice for sustainability.

CHECKLIST

- ✓ Reduce waste
- ✓ Easy cleaning
- ✓ Resist soiling & scuffing
- ✓ Low VOC emissions
- ✓ Easy to reuse or recycle
- ✓ Durable, long life

Reusing or Recycling

Polyflor ranges have always been recyclable and since the 1950’s post-production waste has been recycled. Post-consumer waste is also recycled, including offcuts and where feasible, uplifted waste, providing the amount of screed and adhesive remaining on the back of the uplifted product is less than the vinyl. Our easy-to-install loose lay ranges are straightforward to recycle once uplifted, and ranges which do not click together can also be reused.

In Use

All new ranges are launched with market leading, low maintenance benefits built in to minimise use of water, chemicals and energy – helping to reduce our customers’ carbon footprint, natural resources and costs.



DID YOU KNOW?

As well as quality product, proper installation and effective maintenance are key elements of the product’s lifecycle, maximising longevity. This is highlighted across Polyflor’s product specific EPDs with the Recommended Service Life ranging from 20 years for LVT and safety to 30 years for smooth homogeneous. These service life assumptions are based on years of market experience.

Design for Life

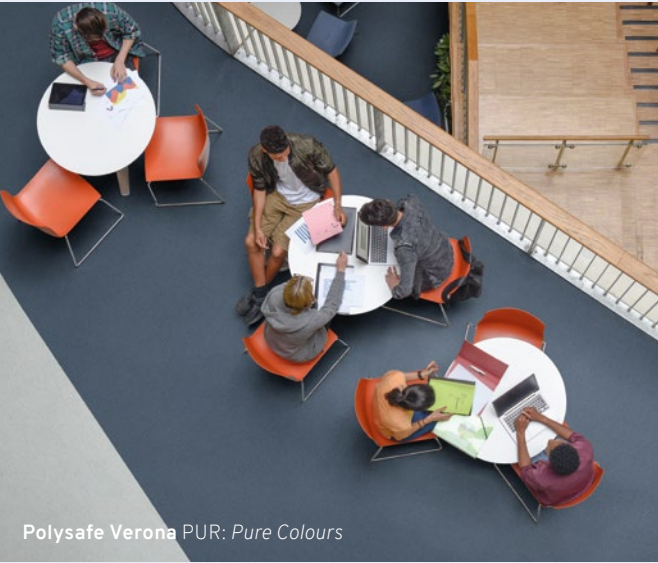
More recent product launches have PUR and low VOC certification as standard and include aesthetics and features with a ‘design for life’ approach. For instance, aesthetics can be a relevant consideration for sustainability, as some decorative patterns, such as a non-directional or plainer design help minimise waste; simple, classic designs help future-proof interiors, improving longevity.

Optimise waste reductions with non-directional patterns or plain designs

Palettone PUR
Smooth homogeneous sheet flooring with elegant, tonal highlights. Designed to stand the test of time aesthetically and performance-wise, demonstrating outstanding durability and abrasion resistance, achieving the highest abrasion wear rating Group T (EN 660 Part 2), EN ISO 10581 Type I.

Polysafe Verona PUR: Pure Colours
The tonal decoration of this safety flooring will not date with a uniform appearance and matt surface finish, the collection is perfectly suited for installation within a wide range of environments but has been optimised with dementia friendly design schemes in mind and is DSDC certified. Our Pure Colours collection provides enhanced sustainable slip resistance of 45+ on the pendulum wet tests (slider 96) to ensure the underfoot safety of occupants for many years to come.

Polyflor Bloc PUR
A heterogeneous range featuring a single solid colour in a 2.0mm gauge with a fully pigmented 0.7mm homogenous wear layer of pure colour. Features an R10 slip resistance and is suitable for very heavy commercial interiors. Bloc PUR comprises 16 colours in a broad selection of neutral, pastel and vibrant shades.



Classically simple designs and adhesive free for CO₂e reductions and reusability

Geotone QuickLay PUR
Visually, the design concept for Geotone QuickLay centres around a common colour scheme, taking inspiration from elements found in the natural world, including pebbles and stones, often linked to forms of wellbeing & comfort. This heterogeneous range is a premium, versatile and practical solution, ideal for quick turnaround projects. Adhesive-free Geotone QuickLay combines Easy Fit Technology and low maintenance attributes, optimising sustainable and circular performance – reuse or recycle for longer life and environmental benefits.

Polysafe QuickLay PUR
This loose lay safety flooring is designed for adhesive free installation and can be laid over a variety of existing subfloors. Polysafe QuickLay features contemporary understated colours with a decoration of tonal hues, optimised for specification within dementia friendly design schemes. Other areas of sustainability and longevity include enhanced sustainable slip resistance of 45+ (slider 96) and exclusive Polysafe PUR reinforcement for optimum appearance retention and superior cleaning benefits. Simply lift to reuse, repurpose, or recycle.

Expona Simplay PUR
Expona Simplay PUR is a collection of loose lay tiles replicating the natural beauty of wood, designed to reduce installation time and provide easy access to under floor utilities – so there’s no need to pull up and replace. Featuring PUR to assist a low maintenance regime during in-use, at the end this product can be reused or recycled.





STEP 2 Materials

Responsible Sourcing

Polyflor floor coverings contain a combination of ingredients which are clean, REACH compliant, sustainable, and recycled. The materials we use in our flooring are responsibly sourced and audited for our BES 6001 certification.



Up to
85%
Natural material



REACH
Compliant



3
Tonnes of recycled
glass in Polysafe products

=



6,000
Wine bottles



Up to
40%
Recycled content



BES 6001
Responsible sourcing
An additional
7 BREEAM points



38%
Suppliers in a
50 mile radius



100%
Modern slavery act
compliance

Benefits of Vinyl

Through modern manufacturing, vinyl has a low environmental impact and combined with its exceptional functionality and performance characteristics across many applications, no other material can perform as well or cost effectively as this multi-faceted champion.

Versatility

Chemically inert, safe, hygienic, and shatterproof, vinyl is necessary in everyday life and is vital in many industries, including healthcare: It is irreplaceable for most of its lifesaving applications such as surgical tubing, oxygen masks, containers for IV and dialysis fluids, IV sets, nasal cannulas, examination and surgical gloves, blood vessels for artificial kidneys, mattress covers and training manikins...

Vinyl, or PVC, is the most widely used polymer in building and construction applications with up to 70% of global annual PVC production used in this sector across many everyday building products, including pipes, cables, and windows for all construction projects. It is also present in facades, roofing and seating in stadiums all over the world.

Whether it is rigid or flexible, PVC is used in a range of long-life applications with lifespans ranging from 30 to 100 years in construction products such as cables, pipes and window profiles. PVC products are also low-maintenance and can remain in use for a long time before they reach end-of-life. Significantly, the unique composition of vinyl creates an extremely practical and durable flooring, which can have a lifespan of 30 years. In fact, we have known cases of our flooring lasting for over 50 years.

“PVC makes a major contribution to the quality, safety and cost-effectiveness of construction materials, as well as contributing to lower environmental impacts of completed projects. It is the most widely used polymer in building & construction applications and over 60% of Western Europe’s annual PVC production is used in this sector.”

PVC Europe

Environmental

Vinyl is an environmentally sound choice: Over its whole life cycle, vinyl floor covering performs comparably or better than alternative materials across a range of environmental impacts.

- Vinyl flooring is energy efficient to manufacture, using less energy than other plastics and linoleum.
- Due to its incredible durability, it has a long service life, greatly reducing short-term replacements and subsequent energy consumption.
- Polyflor products’ ease of maintenance significantly reduces energy intensive cleaning, plus the need for harsh chemical cleansers, polish, strippers and water usage is massively reduced, if needed at all.
- Vinyl is 100% recyclable and can be recycled many times over without losing any of its performance properties. If it is not recycled, vinyl has a high calorific value and may be incinerated generating energy recovery.

Health & Safety

Modern, clean PVC is a safe choice and is the most thoroughly researched and tested plastic, meeting all international health and safety standards as per the intended application.

- Vinyl is inherently fire resistant and once removed from an ignition source will self-extinguish. The fire resistance of vinyl is typically higher than linoleum or rubber.
- It can provide the best slip resistance for underfoot safety.
- Vinyl has low VOC emissions.

“PVC incineration was previously considered a source of dioxins and furans. However, introduction of better incineration and flue gas cleaning requirements under the Industrial Emissions Directive has led to a 94% reduction in emissions since the early 1990s.

“According to ECHA, it is highly questionable whether PVC waste has any role to play today. According to ECHA, the formation of dioxins, furans and other unwanted emissions depends on the type of furnace, operating conditions and flue cleaning systems. There is also no proportional relationship between the amount of chlorine in the waste and the amount of dioxins and furans formed. The same conclusion has been reached in previous studies, including by the Swedish Environmental Protection Agency.”

“In other words, the small amounts of chlorine found in salty food waste, for example, are sufficient for dioxins and furans to be formed through inappropriate incineration. Adding the amounts of PVC found in waste has little or no effect. Nor can a reduction in dioxins and furans be achieved by removing PVC from waste.”

VinylPlus

GOOD TO KNOW!

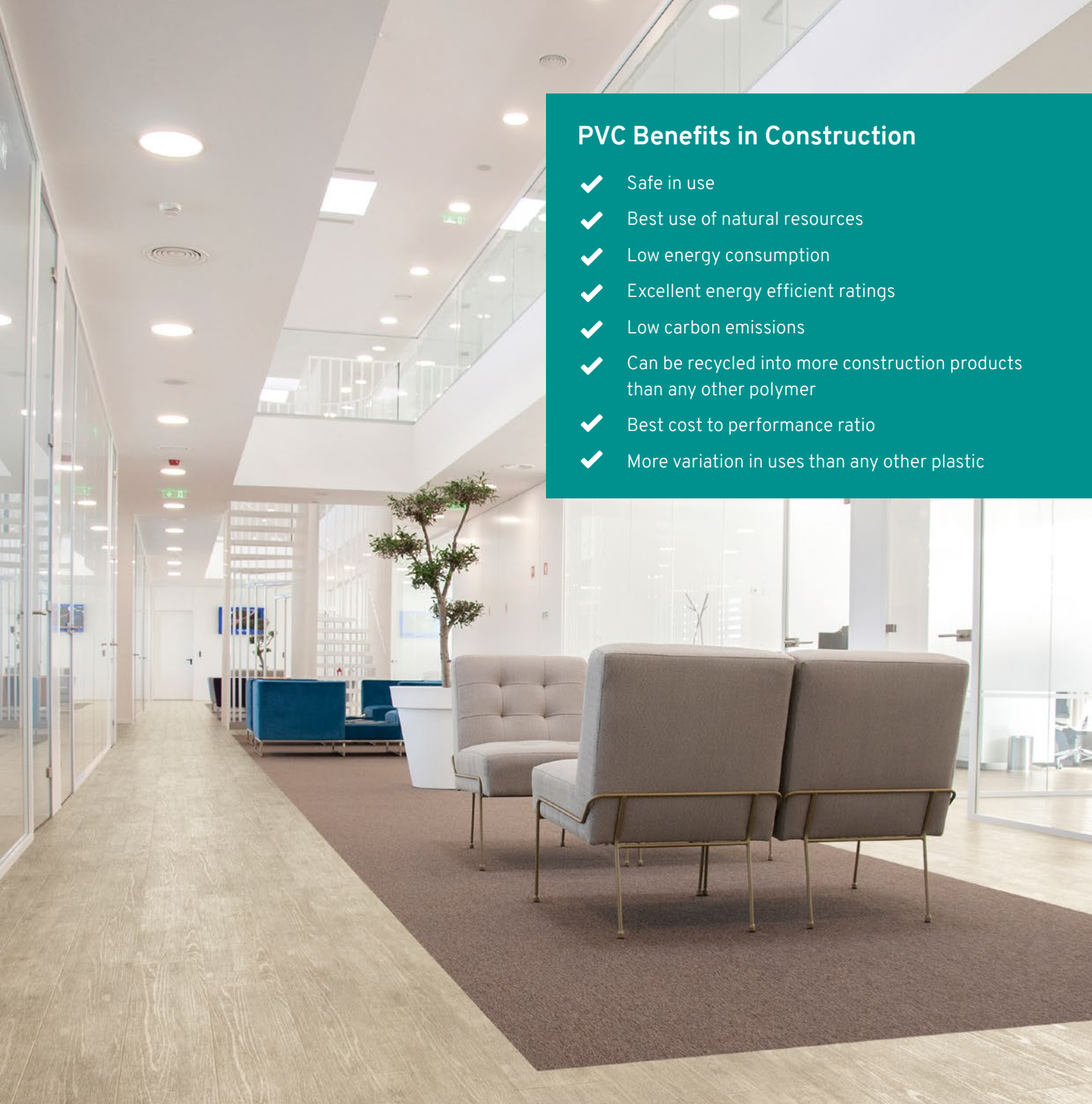
Vinyl products contribute to greater building energy efficiency, cost savings, construction safety, lower embodied carbon and design versatility.

1 European Chemicals Agency (2023). Investigation report on PVC and PVC additives. https://echa.europa.eu/documents/10162/17233/rest_pvc_investigation_report_en.pdf p.12

2 Swedish Environmental Protection Agency (1999). Life cycles assessments and solid waste - Guidelines for solid waste treatment and disposal in LCA (AFR-REPORT 279). AFN, Swedish Environmental Protection Agency. <https://p2infohouse.org/ref/37/36473.pdf> ; Themelis, N. J. (2010). Chlorine sources, sinks, and impacts in WTE power plants. Proceedings of the 18th Annual North American Waste-to-Energy Conference, Paper No: NAWTEC18-3577, pp. 77-84. <https://doi.org/10.1115/NAWTEC18-3577>

PVC Benefits in Construction

- ✓ Safe in use
- ✓ Best use of natural resources
- ✓ Low energy consumption
- ✓ Excellent energy efficient ratings
- ✓ Low carbon emissions
- ✓ Can be recycled into more construction products than any other polymer
- ✓ Best cost to performance ratio
- ✓ More variation in uses than any other plastic



A New Roadmap for 2030

“The VinylPlus programme to 2020 was developed through open dialogue with stakeholders, identifying key challenges for PVC on the basis of The Natural Step System Conditions for a Sustainable Society.

“For its next sustainability programme to 2030, in order to contribute proactively to addressing the global challenges and priorities, VinylPlus adopted an outside-in approach to goal setting. The next VinylPlus Commitment aims to contribute to the United Nations 2030 Agenda for Sustainable Development, with a particular focus on sustainable consumption and production, climate change and partnerships. It also seeks to align with the most relevant EU policies, such as the Circular Economy Action Plan and the EU Chemicals Strategy for Sustainability under the European Green Deal. In line with VinylPlus’ active participation in the European Commission’s Circular Plastics Alliance (CPA), the new commitment also embraces the CPA’s targets on the use of recycled plastics in new products.”

VinylPlus

Polyflor Materials

Ensuring that we get the right balance between what is best for product performance, the environment and what our customers want is critical and something which is constantly evolving.

OUR GOAL

Resource Use:
To recognise the need to source & use raw materials in the most appropriate & sustainable manner.

Recycled Content

Vinyl flooring is easily recycled, which subsequently minimises the use of raw materials. Polyflor flooring is 100% recyclable and contains up to 40% recycled content, which can be a combination of post-production vinyl, post-consumer vinyl and recycled glass (used with aggregates in Polysafe flooring). In 2025 we used 7,053 tonnes of recycled vinyl across our ranges, plus 3 tonnes of recycled glass in Polysafe products – that’s 6,000 wine bottles.

1. PVC Polymer

Polymer is made up of 57% salt (chlorine) and 43% oil (ethylene); salt being one of the world’s most abundant natural resources.

Chlorine has an established place in the natural world: The sea, plants and animals all contain and produce vast quantities of chlorinated molecules. Chlorine is also a chemical used within the manufacture of essential, everyday items. For example, 85% of medicines contain chlorine or use it in the production process. Chlorine is not emitted during production and remains chemically bound within vinyl throughout its life-cycle. Ethylene comes mainly from gas or oil, but from biomass also. Ethylene is also natural, given off by ripening fruit. Just 4% of barrel oil is used for all plastic products globally and vinyl flooring uses only a tiny fraction of this. Most oil is used for heating and travel consumption.

2. Filler

The level of fillers used in Polyflor vinyl can account for as much as 72%. Fillers come from calcium carbonate, such as chalk and limestone, which is a natural and sustainable material due to the abundance of it in the earth’s crust.

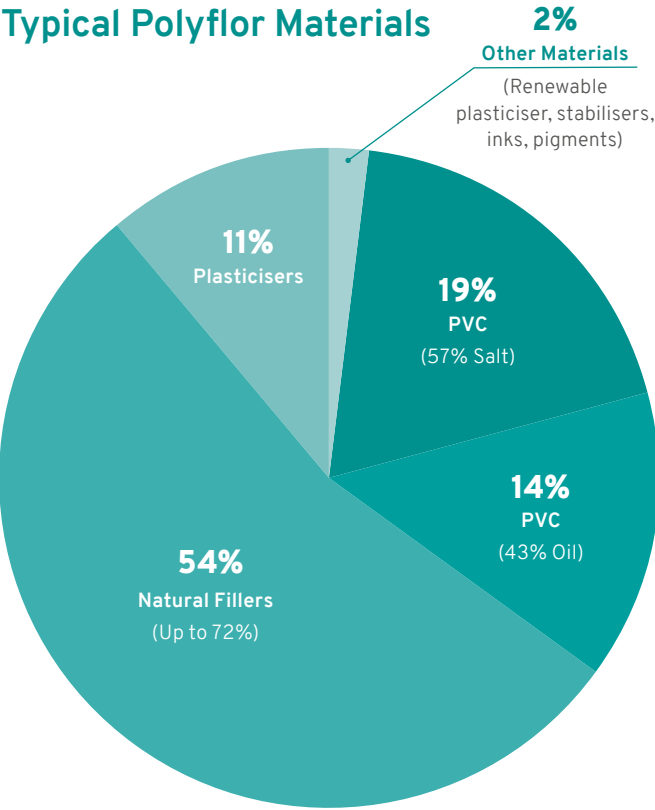
3. Plasticisers

Plasticisers are added to enhance the product performance characteristics through a range of operational temperatures and softening the vinyl is important in making it flexible and versatile. Plasticisers are safe to use and not classified under REACH (Registration, Evaluation, Authorisation & Restriction of Chemicals).

4. Other Materials

A small percentage of other ingredients such as stabilisers, pigments and inks are also used. All raw materials used by Polyflor are REACH compliant. Polyflor follows the strictest industry regulations ensuring no harmful substances to human health or the environment are used.

Typical Polyflor Materials



This is an average representation across our ranges, but raw material quantities vary: **The filler content is as much as 72% in homogeneous ranges.**

Our Sustainable Ingredients 2025

- Up to 40% recycled content included.
- 174 tonnes of recycled post-consumer vinyl used.
- 7,053 tonnes of recycled post-production vinyl used.
- 3 tonnes of recycled glass in Polysafe products = 6,000 wine bottles.
- Polyflor products contain up to 85% natural materials.

Responsible Sourcing

Responsible Sourcing includes social, ethical and environmental factors and how they are considered throughout the supply chain and design process. This is an important aspect of a product’s life cycle, involving strong organisation and leadership, compliance, and solid relationships.

How We Source Responsibly

Polyflor is certified to and rigorously audited on all aspects of responsible sourcing, where we go above and beyond as a business. Following on from our Quality Management System (QMS) ISO 9001, we first achieved ISO 14001 in 2000, which sets out the criteria for an Environmental Management System (EMS) and maps out a framework for a company to follow in setting up an effective EMS. All environmental aspects, including the supply chain, are considered.

In 2013, Polyflor led the way and first achieved BES 6001 for responsible sourcing, and SA 8000 for decent and socially acceptable practices in the workplace. Thirteen years later, these standards are still important and set us apart from our competitors.



DID YOU KNOW?



Polyflor is the only flooring manufacturer with BES 6001 ‘Excellent’, achieving an extra 2.5 points on a BREEAM project compared to companies with just ISO 14001.

Responsible Sourcing is defined in BS8902 – Responsible sourcing sector certification schemes for construction products – Specification as: ‘The management of sustainable development in the provision or procurement of a product.’ Sustainable development is further defined as: ‘An enduring, balanced approach to economic activity, environmental responsibility and social progress.’ **Source:** www.greenbooklive.com

Understanding BES 6001

The BES 6001 standard, from BRE Global, is a means of securing certification to demonstrate through independent, third-party certification, that products certified against the scheme have been responsibly sourced. BES 6001 does not focus on a company’s site, but products or ranges manufactured at one or more sites. It assesses the management practices of the organisation as well as the nature, sources and make-up of the various component materials in the product.

BES 6001 is a framework standard for Responsible Sourcing which sets out requirements for assessment under three main categories:

- 1. Organisational Management**
This ensures the manufacturer has a responsible sourcing policy, complies with legal requirements, and maintains quality and supplier management systems.
- 2. Supply Chain Management**
This area of focus is on material traceability, environmental management systems, as well as health and safety management, ensuring transparency and ethical practices throughout the entire supply chain.
- 3. Management of Sustainable Development**
This category covers the 3 Pillars of Sustainability – environmental, social and economic factors. It includes use of resources (energy, water, waste), greenhouse gas emissions, ecotoxicity, transport impacts, business ethics and life cycle assessment.

To meet the standard, companies must satisfy certain compulsory elements. Additionally, there are higher levels of compliance that can result in a higher performance rating being awarded.

Depending on a company’s performance against the criteria, ratings are awarded on a Pass; Good; Very Good and Excellent basis. **Polyflor sets the bar high, having been the only certified floor covering manufacturer to achieve an Excellent rating for Version 4.0 of the standard.** (Version 4.0 emphasises social responsibility, sustainable procurement, biodiversity, site stewardship, and continuous improvement, including science-based target setting). By achieving Excellent, Polyflor has satisfied the compulsory sections and conforms to the highest levels of compliance, which has been a massive undertaking for the company - involving not just production, but all internal departments and its supply chain. Certification is available on www.greenbooklive.com and www.polyflor.com.

BES 6001 – Important for us and you

The UK Contractor’s Group (representing over 30 leading construction companies who together account for a third of the UK construction industry turnover) state that: ‘UKCG members support and give preference to procuring products which are able to demonstrate compliance with a recognised responsible sourcing scheme, certified by a third party.’

BES 6001 is just that. It is an increasingly important and valuable standard for customers who are looking to procure flooring with sound environmental credentials and traceability, from socially aware and ethical suppliers. Without doubt, the standard can help customers make better informed decisions when selecting suppliers.

The hard work and challenges set out by the BES 6001 framework has driven us to scrutinize our own supply chain more than ever before with greater commitment to using trusted, local suppliers who are ISO 9001 and ISO 14001 certified. Additionally, stringent and demanding environmental objectives have been set and managerial procedures and policies improved.

BES 6001 has also given Polyflor more direction with regards to social responsibility management – with a focus on internal procedures regarding employees, as well as how the company engages with our local communities and stakeholders in general.

Furthermore, the use of Polyflor products with BES 6001 certification contributes significantly to the available points in section MAT 03 of a BREEAM Assessment. Where many companies typically contribute 1 point through an environmental management system such as ISO 14001, Polyflor can provide an additional 3.5 points for its BES 6001 Excellent certification. BES 6001 also secures additional credits within the Code for Sustainable Homes.

In summary, BES 6001 responsible sourcing ensures that products are developed and manufactured transparently and with responsible environmental and ethical practices. BES 6001 promotes sustainability driven supply chains, as well as supporting broader social and ecological goals.



GOOD TO KNOW!



- ✓ Demonstrates our commitment to ethical sourcing and sustainability.
- ✓ Supports environmental stewardship, fair labour practices, and community engagement.
- ✓ Provides confidence to our customers and specifiers that materials used in our floor coverings are traceable and responsibly sourced.
- ✓ Gains extra credits in BREEAM and other BRE-led sustainability schemes.



Our Supply Chain

OUR GOAL

To communicate and work constructively with the supply chain to deliver sustainable policies and practices.

ISO 9001 and ISO 14001 are recognised globally and are standard practice for many organisations. As such, Polyflor prefers approved and trusted suppliers who are ISO 9001 and 14001 certified or have robust environmental procedures and where possible are local to our manufacturing sites. Polyflor also uses Quality Assessment Questionnaires, following up with regular meetings and audits.

Additionally, we have a responsible sourcing policy, plus SA 8000, ISO 45001 and BES 6001 certification for responsible sourcing. SA 8000 is an international, auditable social certification standard for decent workplaces, across all industrial sectors. It is based on the UN Declaration of Human Rights, conventions of the ILO, UN and national law, and spans industry and corporate codes to create a common language to measure social performance. BES 6001, as already highlighted, helps us manage and reduce impacts throughout the supply chain.

As part of our ongoing BES 6001 objectives, we assess our suppliers on their business procedures and ethics as well as their commitment to the reduction of environmental impacts. With regards to the environmental impacts associated with suppliers’ transport operations to and from our business, we encourage the use of energy efficient vehicles and adequate driver training to improve vehicle fuel efficiencies. For main suppliers, Polyflor’s target score of more than 90% should be achieved on the following criteria: Supplier vehicles used to deliver raw materials to site have modern Euro V or Euro VI energy efficient engines and suppliers ensure that adequate driver training has been given to maximise fuel efficiency. In 2025, Polyflor’s suppliers achieved 84% for both using modern engines and for driver training.

Another objective to reduce our scope 3 emissions is purchasing in bulk to minimise the transport impacts of our products, ensuring >90% of bulk deliveries are above the minimum load size of 23 tonnes. In 2025 we exceeded this again, with 94%, this was an improvement on previous years.

Polyflor’s parent company, James Halstead PLC, has a Modern Slavery Act Statement, underlining the steps taken to prevent modern slavery and human trafficking in its business and supply chains. Go to www.polyflor.com or www.jameshalstead.com for more information.

Proximity of Suppliers

We also work with suppliers with the closest possible proximity to the Polyflor production sites. Our target is 85% of raw materials to be supplied within 500 miles of the factory. We did not achieve this in 2025, with 58% of raw material suppliers being within a 500-mile radius. Our objectives remain unchanged, and we continue to work towards increasing the percentage of our raw materials sourced within a 500-mile radius.

Compared to 2024, in 2025 100% of Polyflor’s raw material suppliers achieved ISO 9001 (no change), 93% for ISO 14001 (no change), 88% achieved ISO 45001 (1% increase) and achieving our target once more for 2025, 100% held Modern Slavery Act Compliance certification.

58%
Of suppliers in a
500 mile radius

42%
Of suppliers in a
100 mile radius

38%
Of suppliers in a
50 mile radius



Polyflor Suppliers’ Code of Conduct Policy

Polyflor Limited is committed to the sustainable and responsible sourcing of raw materials, with all suppliers expected to cooperate with the Code of Conduct Policy and have business ethics which are aligned with our own. In return, Polyflor will deal fairly with all its suppliers, and will seek long lasting business relationships, conducting business in an ethical and socially responsible manner.

All suppliers to Polyflor are expected to treat their employees with dignity and provide a fair wage, complying with relevant employment legislation. Polyflor has set out a Modern Slavery Act Compliance Certification, which all suppliers are expected to adhere to.

Suppliers are expected to have systems in place across their business to cover Quality, Environmental and Health and Safety matters. It is preferred that suppliers are accredited to the following international standards in these areas:

- Quality – ISO 9001
- Environment – ISO 14001
- Health and Safety – ISO 45001

Polyflor recognises its responsibilities within the supply chain and has identified a register of Interested Parties and Their Requirements. The Interested Parties identified include both our customers and our suppliers.

All suppliers to Polyflor will be regularly made aware of this policy. Regular reviews will be conducted to ensure continual improvement of its systems, and to ensure continued compliance with relevant legislation and standards.



STEP 3 Production

Protecting Resources

Our flooring is energy efficient to manufacture and minimises environmental impact and carbon emissions. We apply '4 Rs' as we look to continuously reduce, renew, recycle and reuse resources. Our use of renewable energy has also increased dramatically.



98%
waste recycled
or repurposed



Signed up to
Operation Clean Sweep
(OCS)



96%
Water supply from
recycled water



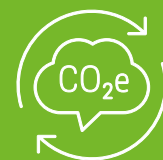
Solar
panels installed for
renewable energy



10%
Less energy use

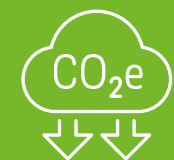


10%
Less CO₂e



15,552
Tonnes of CO₂e saved

=



59%
Reduction in CO₂e

Since 2018



3,241
homes' electricity use
for 1 year

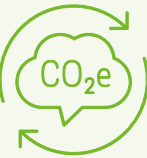
Energy Use

There is a direct connection between energy use and the environment. Energy consumed equals emissions being released into the atmosphere, which is why energy efficiency is crucial and why Polyflor sets out to minimise its energy consumption where possible and use renewable energy.

OUR GOAL

Polyflor Climate Change and Energy:
To use energy efficiently throughout the production process, reduce fossil fuel consumption and utilise renewable sources of energy to minimise greenhouse gas emissions.

Compared to other types of floor coverings, vinyl has a low carbon footprint, which can be observed in EPDs (environmental product declarations) – see Product Assessments section for more information.



15,552

Tonnes of CO₂e saved
= 3,241 homes' electricity use for 1 year



59%

reduction in carbon emissions has been made

2025 Performance

Due to the result of the company's hard work and compliance to its Climate Change and Energy Goal for 2025, Polyflor achieved many positives regarding its production's energy and emissions performance. Energy use decreased for a consecutive year by 10% compared to 2024, and energy intensity fractionally decreased to 3.92 kWh per m² from 3.93 - the lowest figure achieved to date.

Total scope 1 & 2 GHG emissions for Polyflor's production sites were 14,489 tonnes in 2025:
Scope 1 Emissions – Direct GHG emissions from natural gas and fuel usage decreased by 10% to 6,282 tonnes of CO₂e.
Scope 2 Emissions – Indirect Emissions from the consumption of purchased energy increased by 100% to 8,207 tonnes of CO₂e. However, 7,185 kWh was generated from the newly installed solar panels (1049 x 435-watt panels) in 2025.

How we are Improving

In recent years we have complied with the Energy Saving Opportunities Scheme (ESOS) 1 and 2. We are now identifying opportunities to further improve both our shorter and longer-term carbon goals, as well as providing (regulatory) updates to comply with ESOS Phase 3 in 2026. Polyflor's ongoing investment in energy-saving equipment and projects is highlighted below:

Recently

- Upgraded chillers on 2 production lines with energy efficient modern chillers with free cooling technology, which can reduce energy by up to 70%.
- Installed LEAP ESP (low energy abatement plant) on 1 of the production lines.
- More daylight ports were installed to maximise natural lighting.
- Weekend switch off schedules were issued for Whitefield plants.
- Installation of bespoke, fully encapsulating insulated jackets to blenders, which will improve energy efficiency by maintaining the blender temperature with reduced steam requirement.
- Increased education and awareness of environmental and energy incidents are reported and corrected efficiently.
- Energy Awareness Module was distributed to all employees for training and education purposes.
- ESOS Report issued with regular review meetings to identify improvements.
- A fixed time maintenance programme issued jobs to complete regular energy surveys. This included checking production areas for air leaks, thermographic surveys and steam traps.
- A new, high pressure hot water system was installed on one of our production lines to reduce the amount of electricity used.
- Whitefield production site also upgraded a transformer with a new 'ultra-low loss' one, providing estimated savings of 27,413 kWh per year.
- Boiler efficiency was increased at Teesside's production site by modifying oxygen trims, which will result in savings of 37,517 kWh per year.

New for 2025

- Solar panels were installed at the Whitefield site in 2025 to reduce CO₂e.
- Production replaced a fume handling system from gas (thermal oxidiser) to a mist eliminator system, significantly reducing gas usage. Supplementary electrostatic precipitator systems were also replaced as part of this project.
- Lighting improvements on all sites to save energy – ongoing.

Next Steps

- Next phase for solar panels across the business.



Polyflor's Solar Panels

In 2025, Polyflor's Head Office in Whitefield, Greater Manchester, had high-specification solar panels installed on the roof of its Polysafe production facility, marking a significant contribution towards Polyflor's Net Zero targets and sustainability objectives. Its completion is Phase 1 of a wider sustainability initiative being rolled out across all Polyflor locations within the UK.

The specified Photovoltaic (PV) system converts sunlight directly into clean, renewable electricity using semiconducting materials, offering the business significant future energy savings.

It is anticipated that the energy generated from solar panels will cover a significant proportion of overall usage from the Polysafe production line, with initial panel and installation costs being recovered within the next three years.

- Significantly, this substantial investment has many environmental benefits:
- An increase in energy resilience
 - A reduced carbon footprint
 - A reduction in carbon emissions

The installation is also in line with the company's Energy Savings Opportunity Scheme (ESOS) Phase 3 Action Plan. This Government initiative, administered by the Environment Agency, is a mandatory energy assessment regulation for UK businesses. It is designed to identify cost-effective energy savings, improve efficiency, and reduce carbon emissions.

DON'T FORGET!



Typical 30-year service life means fewer replacements = less energy to produce flooring for the life of the building.

Water Use

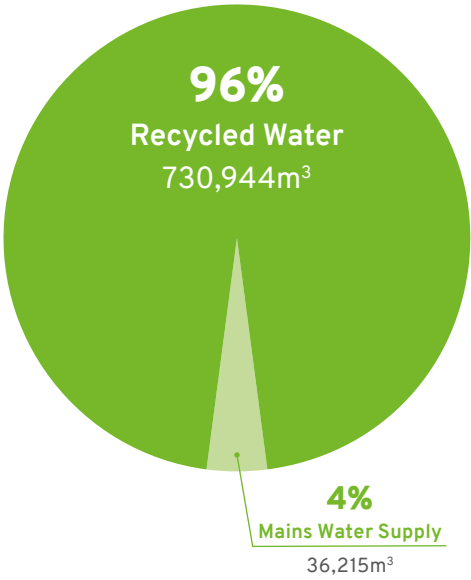
Water is a natural resource which must be protected. Water usage can be high in many manufacturing plants, but Polyflor has taken numerous steps to ensure that this is minimised and that we continue to adhere to our Trade Effluent License.

OUR GOAL

To use water efficiently to minimise demand on potable water supplies and treat process water and site run-off effectively to mitigate against pollution risks.

Water Source

At the Whitefield site, rainwater is collected and stored in a designated area known as 'lodge water' and is used for cooling. Following its use, it is returned into the lodge. Lodge water is used to substitute mains water supply, and in 2025 730,944m³ was used, accounting for 96% of production's water usage. Just 4% comes from the mains supply, which was 36,215m³.

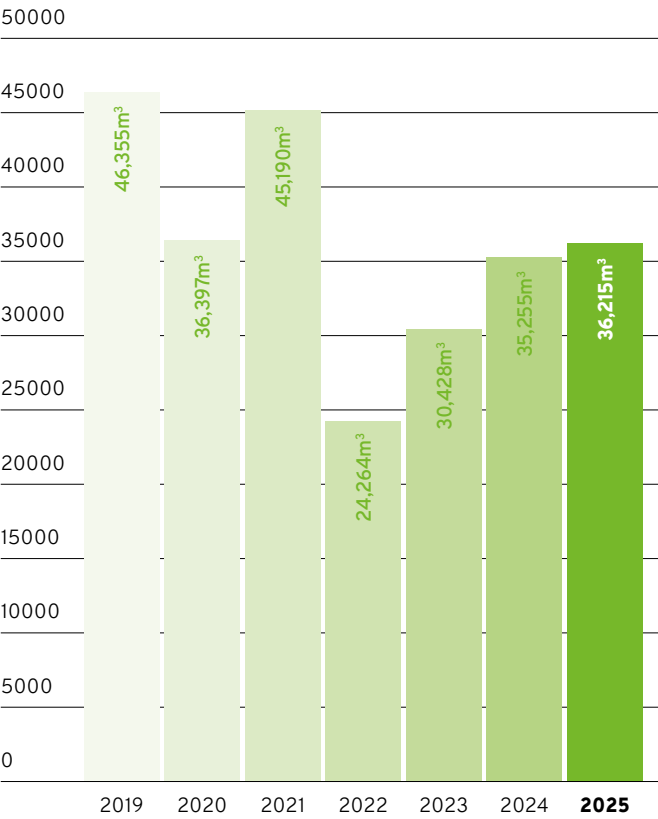


2025 Performance

In 2025 mains water use increased by 3% against 2024. Naturally we want to reduce year on year, where possible, albeit results can fluctuate as a result of variances to production schedules. Notably, mains water usage in 2025 was 20% lower than in 2021 and lower than 2021's predecesing years.

Water used on site from the mains supply is largely for steam and cooling tower usage and is linked to overall production volumes. Water intensity figure for 2025 was 0.0025m³ water used per m² produced.

Total Mains Water Used



How we are Improving

- Polyflor has a proactive approach to identifying and rapidly resolving water leaks across its production facilities. We also have many initiatives to reduce water usage throughout production, such as:
- A filtering system filters lodge water for one of the cooling towers, which substitutes mains water with lodge water for process cooling. This had reduced annual mains water usage.
 - Part of Whitefield's factory's guttering is linked up to an underground water collection tank that has a 22,000-litre water collection. Our target to harvest 30% of the rainwater from the roof has been surpassed and we are now collecting 50%. This water is used for the cooling towers and production line. Based on average rainfall, the system can harvest 1.3 million litres of water per year.
 - Optimisation of steam pressure.
 - Improvement of the efficiency of pumps and automatic controls.
 - Regular steam trap surveys.
 - Optimisation of cooling water temperature.



DID YOU KNOW?

Whitefield's factory guttering is linked up to an underground water collection tank, which harvests 1.3 million litres of water per year.

Biodiversity

Polyflor enjoys abundant green space around its three UK production and warehousing sites, rich with flora and fauna, which we strive to protect and encourage.

Whitefield's manufacturing and warehousing site sits on grounds of 8.7 hectares (Ha) with 25% green space; the warehousing site at Royton comprises grounds of 20 Ha, of which 25% is green space with surrounding woodland; and Polyflor's manufacturing and warehousing site at Teesside is situated on grounds of 19.56 Ha with 65% green space, including woodland.

We understand that maintaining and developing these green spaces around our sites has a positive impact on biodiversity - which is crucial in protecting the environment – but can also play a part in people's lives. This is particularly vital around our production site at Whitefield, which is in a residential area: Living amongst nature is good for physical and mental wellbeing and for creating healthy, happy communities. A survey by the Mental Health Foundation found that 65% of UK adults say that being close to nature improves their mood.*

Polyflor's ambitions to understand and improve biodiversity across these three sites, greatly improved in 2023 when a new Biodiversity Policy was introduced and included on our website. This enabled us to highlight where and how we could reduce our environmental footprint through conservation. Since then, the Biodiversity Policy has been fully implemented across all sites and further updates have been made in accordance with CTPAT requirements.

*Mental Health Awareness Week Survey, Mental Health Foundation, April 2021

Understanding Biodiversity

'Biodiversity collectively describes the billions of unique living organisms that inhabit Earth, and the interactions among them.

'They represent a vital element of our lives but are under continuous threat. The main pressures on biodiversity are changes in land use (e.g., deforestation, intensive mono-culture, urbanisation), direct exploitation such as hunting and over-fishing, climate change, pollution, and invasive alien species.

'Preserving biodiversity is paramount, not only for its intrinsic value, but also because it provides us with e.g., clean air, fresh water, good quality soil and crop pollination. It helps us fight climate change and adapt to it and helps reduce the impact of natural hazards. Thus, its decline has fundamental consequences for society, the economy and human health.'

European Environment Agency

What we did in 2025

In addition to the existing trees, shrubs, hedgerows, flowers, grassy areas and pond life on Polyflor's three grounds, projects continued in 2025 to further enhance and improve.

For a second year, wildflower seeds were scattered around the sites, and some of the grass areas were left to grow wild as meadows to encourage wildlife. We added to our collection of animal shelters, which could be suitable for hedgehogs as well as insects, and purchased and installed more bird boxes and bee hotels to facilitate safe nesting environments and shelter for the superhero pollinators.

Furthermore, we supported aquatic habitat, including carp, birds and insects at our 'lodge' facility (where we store recycled water for production use), as improvements were carried out to some of the built area to prevent damage and loss of habitat.

Communicating biodiversity internally and externally was important and we did this through social media as well as introducing the topic to Polyflor's Environmental Awareness Module for new starters, ensuring it was at the heart of our training programme.

Future Actions

Going forwards we will continue to reinforce the policy and protect and nurture these critical areas across our sites, with ongoing planting and habitat developments, as well as ongoing maintenance of the lodge.

Biodiversity Policy

Polyflor Limited manufactures and distributes a vast range of floor coverings and accessories globally. This involves the purchase of raw materials, packaging materials and their storage, handling, and conversion via multi-stage processing to the final product. The Board of Directors of Polyflor recognise the impact our operations have on the environment and are committed to minimising our ecological footprint while contributing to the conservation and enhancement of biodiversity where possible. To this end the Manufacturing Director has specific responsibility for biodiversity and to ensure the requirements of BES 6001: Issue 4.0 are met.

Polyflor's manufacturing sites at Whitefield and Riverside are not in areas of high biodiversity value such as natural protected areas. Our activities do not, therefore, have a direct impact on sensitive biodiversity features. Nevertheless, our activities can have an indirect impact on biodiversity. Polyflor will address this in the following ways:

- Ethics – recognise and apply standards of ethical behaviour appropriate to the purpose and activities of Polyflor.
- Comply with all applicable local, national, and international laws and regulations related to biodiversity and environmental conservation.
- Source raw materials and resources from suppliers who share our commitment to responsible and sustainable practices, with a focus on reducing negative impacts on biodiversity.
- Use resources efficiently by reducing waste, energy consumption, and emissions that could harm biodiversity.
- Implement measures to prevent pollution and minimise any adverse effects on ecosystems, water bodies, and local communities.
- Where relevant, actively work to protect and conserve biodiversity in areas where our facilities are located.
- When distributing product, completing container inspections, ensuring that all containers are clean and free of soil, seeds, insects or plant material.

Progress will be achieved by regularly reviewing and updating this policy, setting objectives for improvement, and by reviewing the objectives as necessary. The company objectives and targets are identified in the Environmental Manual Schedule 2 (ENVMANSCH 2) of the Polyflor Management System Manual. The policy, objectives and progress against them are communicated through department notice boards.

DID YOU KNOW?



Of the 48.3 hectares making up Polyflor's 3 sites, 20 hectares or 41% are green space = 29 football pitches.

Waste Management

Waste Management continues to be an important part of Polyflor’s ongoing sustainability objectives within its BES 6001 and ISO 14001 management systems. Waste minimisation from the outset is pivotal with recycling and repurposing being integral to Polyflor’s waste management process.

OUR GOAL

Polyflor Waste Management:
To manage all waste streams effectively by adopting the waste reduction hierarchy and minimise waste incinerated and disposed of to landfill without energy or material recovery.

Polyflor Waste Hierarchy

↑ PREFERABLE	Prevention	Using less material in design and manufacture; keeping products for longer; re-use and using less hazardous materials.
	Preparing for Reuse	Checking, cleaning, repairing, refurbishing whole items or spare parts.
	Recycling	Turning waste into a new substance or product. Includes composting if it meets quality protocols.
	Other Uses	Includes anaerobic digestion; incineration with energy recovery; gasification and pyrolysis which produce energy and materials from waste.
↓ AVOID	Disposal	Landfill and incineration without energy recovery.

In accordance with BES 6001, Polyflor’s objectives to reduce waste to landfill in 2025 included recycling post-production waste and returned post-consumer waste; actively managing and promoting the Recofloor vinyl take-back scheme and applying a Waste Hierarchy to all Polyflor waste streams. Moving waste streams up the hierarchy is important but limiting the potential for waste at the outset will continue to be a priority, working to the ethos of ‘Reduce, Reuse, Recycle’.



DID YOU KNOW?

All post-production waste vinyl is recycled, either back into new Polyflor flooring or sent to a third-party recycler.

Polyflor Waste Facts 2025

Supporting our objective to reduce waste from the outset, 2025 was an extremely positive year with decreases in both our gross and net waste.

Gross Waste

- Our total (or gross) waste figure decreased by 13% compared to 2024. The gross waste figure in 2025 was 28% less than 10 years earlier in 2015.
- Our gross waste as a percentage of tonnes manufactured was 17%. This was 3% lower than 2024.

Net Waste

- Our net waste tonnage figure (waste which has not been recycled or repurposed) significantly decreased for a consecutive year by 67% in 2025.
- Another positive outcome for this reflected on the net waste as a percentage of manufactured vinyl flooring, which surpassed our objective of 1.5%. In 2025 we reached 0.3%, a decrease from 1.1% in 2024, or 2.6% in 2015.

GOOD TO KNOW!



The waste shown will be recycled into new Polyflor products.

Recycling

Polyflor has been recycling vinyl since the 1950s, when we pioneered the manufacture of homogeneous flooring. It has always been considered a natural part of the manufacturing process.

Post-production waste vinyl is generated on site from scrap material produced during and after production, this comprises vinyl chippings, clean trims and offcuts as well as recovered dust.

In 2025 we also recycled 3 tonnes of post-consumer waste glass combined with aggregates and used in the production of some of our Polysafe products.

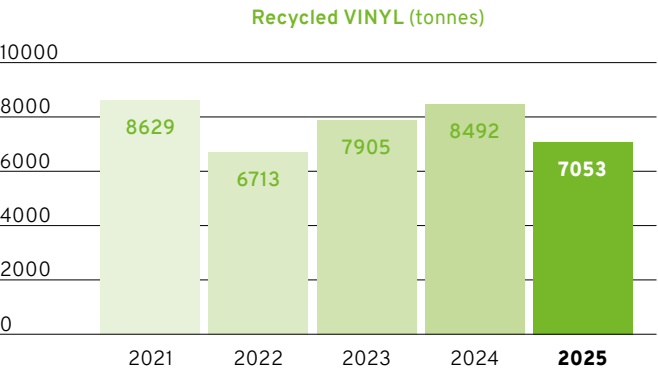
Post-consumer vinyl waste is returned to Polyflor via the Recofloor recycling scheme, which operates throughout the UK, Eire, Australia

and New Zealand. Post-consumer waste that is recycled back into Polyflor flooring is fully controlled and UK REACH compliant.

Few materials are better suited to recycling than vinyl flooring; vinyl is 100% recyclable and can be recycled several times over without losing performance properties. Furthermore, **recycled vinyl requires 85% less energy to process than virgin PVC.**

It is important to note that as a business with electrical and electronic equipment to dispose of, we are fully compliant with the Waste Electrical and Electronic Equipment (WEEE) Directive and therefore recycle such waste accordingly.

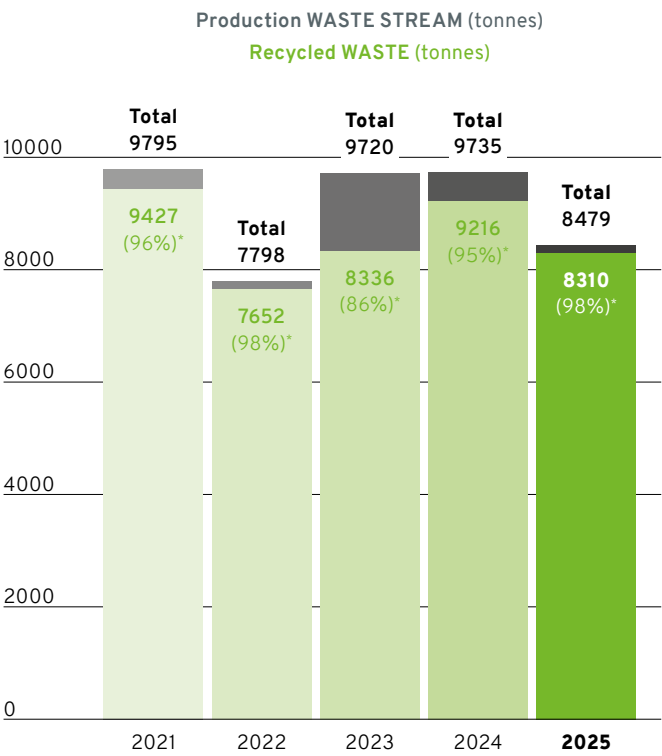
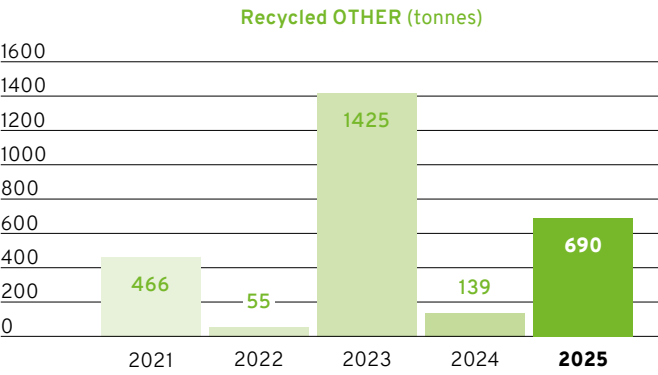
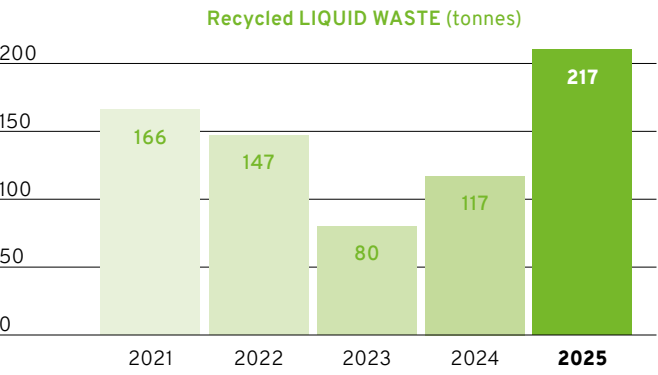
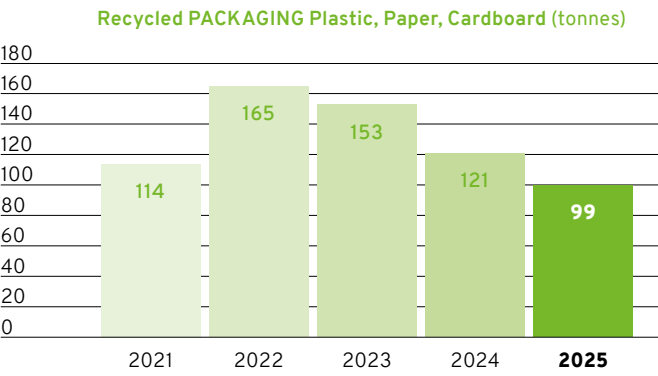
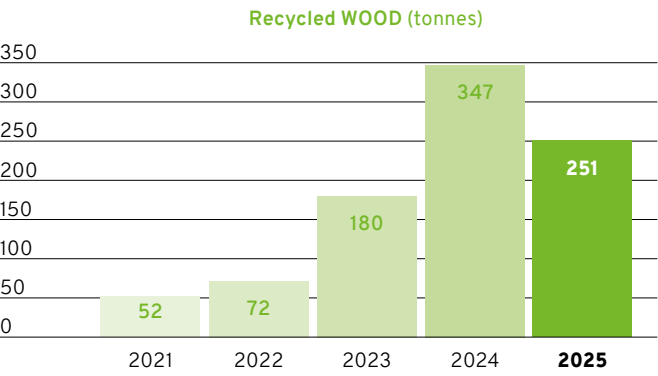
Total Production Waste Recycled (Tonnes)



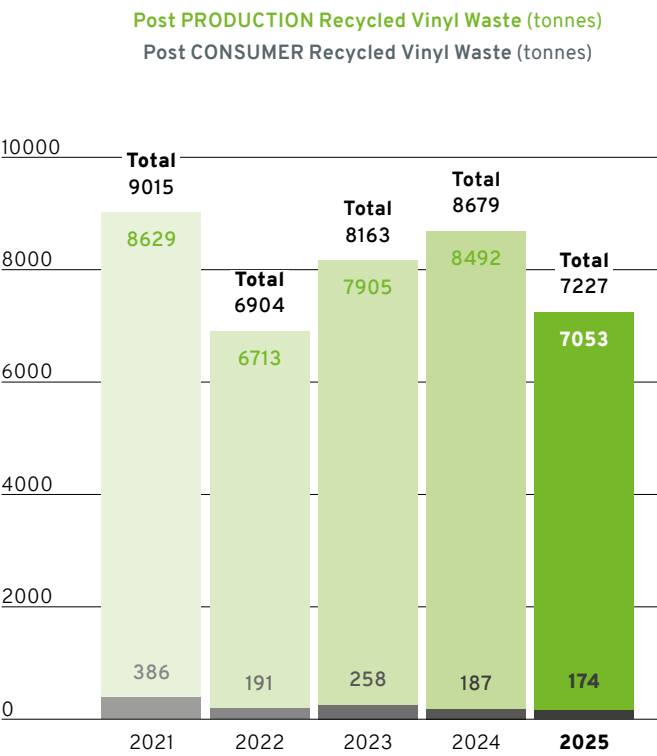
DID YOU KNOW?



Over the last 8 years, Polyflor has recycled 498 tonnes of glass into Polysafe - that's 996,022 wine bottles.



*% = Waste Recycled as % of Total Waste Stream



DID YOU KNOW?



100% of our vinyl flooring is recyclable

*Up to **40%*** Recycled Content

5%* Post Consumer Recycled Content

Summary 2025

2025 was a positive year for our waste management process, with much improvement compared with 2024.

Our total waste (gross waste) and net waste (waste we have not been able to recycle or reuse) was 1,256 tonnes and 350 tonnes respectively less than 2024. Significantly, the net waste was an impressive 67% lower than the previous year and as a percentage of total tonnes manufactured, this also reduced to 0.3% - far exceeding our objective of 1.5%.

Through hard work and commitment to our environmental objectives, our waste figures dropped dramatically, which influenced our recycling volumes being less than in 2024. Recycled and repurposed waste as a percentage of our total waste stream was at an all-time high of 98%.

The two areas where we recycled more than the previous year was an 85% increase for liquid waste and an increase of 551 tonnes for 'other waste'.

Importantly for a circular economy, we recycled 7,227 tonnes of waste vinyl (post-production and post-consumer) back into new Polyflor flooring. Therefore, recycled vinyl as a percentage of flooring manufactured was at 14% in 2025.

How We're Improving

Relative to the size of our operations and volumes produced, very little waste goes to landfill: safety flooring and returned uplifted flooring goes to a recycling specialist to convert into road safety items. Waste liquids are sent for treatment where the water fraction is separated, and the remainder is used for energy generation. General waste is sent to a sorting site which picks out valuable materials for recycling or reuse, with the rest being sent for energy recovery.

Investment is repeatedly made to improve storage and handling facilities for waste on site, with further sorting bays introduced onto the 'Waste Yard'. We have also organised visits to waste sites to help our production departments understand the importance of sorting waste.

This improvement will continue, and recycling will remain an important part of our waste management process, including the support provided to the Recofloor recycling scheme and other international vinyl recycling schemes. Finding alternative outlets, namely for recycling vinyl waste is a key focus.

GOOD TO KNOW!



In 2025 Polyflor signed up to Operation Clean Sweep (OCS) – a UK-led industry initiative aimed at preventing plastic pellet, flake, and powder loss into the environment.



STEP 4 Logistics

Reducing footprints

We are responsible within the supply chain, and our floor coverings are distributed efficiently through our own well managed fleet and distribution network. We recognise social and environmental impacts of all transportation, therefore adopting appropriate strategies to minimise our carbon footprint.



Efficient Fleet

HGVs with modern VI engines



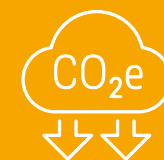
6%

Reduction in kilometers travelled



5%

Fuel decrease



5%

Reduction of CO₂e emissions



375

HGV journeys removed through backhauling



FORS

Bronze certification



Product wrapped in recycled, reusable or recyclable

FSC Paper



Electric

Forklift trucks used

Warehousing & Packaging

The appropriate storage and packaging of Polyflor’s vast product portfolio is important to us and our customers. Minimising waste, CO₂e and using sustainable packaging, whilst ensuring that our product remains in the warehouse and arrives undamaged is critical.

Packaging

Ongoing objectives for BES 6001 include assessing current and new packaging to ensure it has the best fit in terms of recycled content and recyclability, as well as minimising double wrapping or potential for damage. Polyflor flooring is packed in the most effective manner to provide necessary protection, whilst minimising waste.

We use minimal packaging, but we have minimised the use of plastic, with most of our product packaging being a mix of FSC, recycled and recyclable paper and cardboard: this is for the primary packaging components, including roll inners, boxes, roll wrap, labelling and discs for the roll ends. Plastic shrink wrap is still used for palletisation, but recycling of various elements of our packaging waste is organised on site. Additionally, no packaging tape is used on Polyflor’s LVT boxes.

One area of our operations where single use plastic has been eliminated is within our Samples Department, where traditional plastic-based tape has been replaced with paper tape on all items despatched.

By the very nature of our product ranges, packaging waste is minimal in volume terms per m² of flooring delivered.

CE & UKCA Marks

As a manufacturer of high-quality vinyl flooring, it is Polyflor’s responsibility to clearly label its product with the CE & UKCA Marks and declare conformity with all the legal requirements to achieve the markings. Polyflor therefore ensures the validity for that product to be sold throughout the European Economic Area (EEA).

EN 14041, the European standard relevant to the CE mark for floor coverings, has been adopted and is now legally binding. Essential characteristics specified within EN 14041 include:

- Reaction to fire
- Content of dangerous substances
- Emission of dangerous substances into indoor air
- Water tightness
- Slip resistance (EN 13893)
- Electrical behaviour
- Thermal resistance (thermal conductivity)

Once the product is placed on the market with a CE mark the manufacturer must issue and sign a Declaration of Performance, made available in the official language(s) of the member state into which the product is intended to be sold.

As with the CE mark, the UKCA (UK Conformity Assessed) marking is a new UK product marking that is used for goods being placed on the market in Great Britain (England, Wales and Scotland). The UKCA mark, BS EN 14041, works in the same way as the CE mark and covers most goods which previously required the CE marking.

Warehousing

Polyflor has 3 warehouse units to optimise stock handling for greater supply chain efficiency. At these sites, energy efficient LED lighting has been installed to reduce environmental impact.

In 2019, Polyflor replaced all diesel forklift trucks at its warehouse operation in Royton, with electric ones. Each year an electric forklift truck saves 3 tonnes of CO₂e emissions compared to the diesel FLTs and additional benefits include being cleaner and quieter, for improved air quality and reduced noise pollution on and around the site. However, some of the FLTs at our Whitefield and Teesside sites are diesel and in 2025 reductions were made, with 4% less fuel (34,463 litres used) which saved 4% of CO₂e emissions (92 tonnes produced) compared to 2024.



Transport & Logistics

The efficient distribution of our products is imperative to our customers. It is important that we achieve this whilst acting responsibly within the supply chain, minimising our carbon footprint as a FORS certified business and in line with our ISO 14001 and BES 6001 certifications.

OUR GOAL

Transport Impacts:
To recognise the social and environmental impacts of all transportation and the need to adopt appropriate strategies to reduce adverse impacts, including but not limited to i) Fuel usage / efficiency; ii) Normal emissions to air, land and water; iii) Accidental emissions to air, land and water; iv) Noise; v) Packaging.

Distribution Network

As a UK manufacturer, Polyflor distributes product from its central distribution centre in the North-West of England through a network of distributors throughout the UK and around the world – responsible for regional and local delivery. This model ensures efficiency through the transportation of full, bulk loads.

Transportation

Polyflor operates its own transport fleet in the UK which is frequently maintained and updated to ensure the most fuel-efficient vehicles are used.

Polyflor is certified to FORS which is the UK’s leading fleet operator recognition scheme. It is an accreditation that sets higher standards of overall excellence in fleet operations and includes safety, efficiency and importantly, environmental protection. Polyflor’s hard work in attaining high standards throughout its logistics operations has been third-party certified to FORS Bronze for many years.

Reflecting Polyflor’s ISO 14001, BES 6001 and FORS certification, all our HGVs have modern Euro VI engines. In addition to improving the HGV fleet, further reductions of the fleet’s environmental impact are achievable through driver efficiencies, using the shortest routes possible and increasing bulk loading and backhauling volumes. Alternative transport methodologies and technology are constantly reviewed.



GOOD TO KNOW!

A benefit of vinyl flooring being much lighter than other flooring materials produces a positive outcome in transit, reducing fuel consumption.

2025 Overview

Polyflor continued to perform well in relation to logistical operations and will continue to do so in line with ongoing BES 6001 and ISO 14001 environmental objectives. These objectives are reinforced within UK Transport Planning – all personnel within the department are conversant with SEMP 3, Schedule of Requirements for Transport Procedures and the Reduction of Transport Impacts.

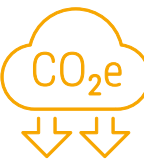
Monitoring our Fleet & Logistics

Changes to the telematics reporting criteria were implemented to improve miles per gallon. Additionally, all Polyflor fleet have Euro VI engines, increasing MPG figures and further reducing carbon emissions.

2025 was extremely positive with the 19 vehicles in Polyflor’s fleet reducing the business’s environmental impact through decreases in distance travelled, fuel consumed and carbon emissions.

Our impressive fleet of HGVs collectively travelled 1,409,611 kilometers, a 6% decrease compared to 2024. In turn, fuel consumption reduced by 5% to 365,212 litres. This produced 971 tonnes of carbon emissions, which was a decrease of 5%.

In 2025, and in line with objective 14.7 ‘Maximise vehicle usage on return journeys’, Polyflor’s backhaul operations removed 374 unnecessary HGV journeys from the UK’s road network, which generated additional CO₂e savings of 31 tonnes.



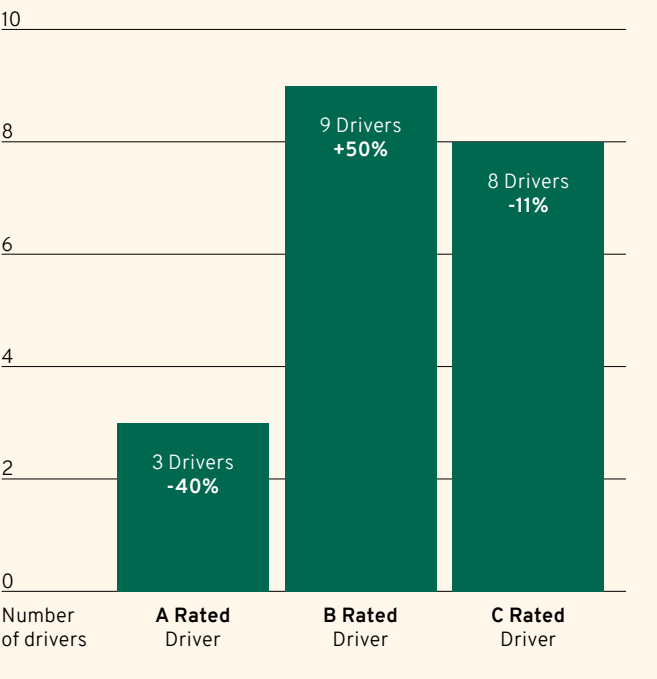
120,791kgs

or 121 tonnes of CO₂e emissions saved over the last 4 years through backhauling

Monitoring our Drivers

The telematics function within the Polyflor HGV fleet monitored and assessed vehicle and driver efficiencies. As part of this function, driver CPC Training and MAN Driver Training were used to facilitate Polyflor’s driver assessment process. In 2025 Polyflor had 3 dedicated Driver Trainers who underwent additional RTITB training to facilitate and improve efficient driving.

Polyflor had 20 permanent drivers in 2025, of which 45% achieved ‘B Rated Driver’ status – a 50% increase compared to 2024.



DID YOU KNOW?



Based on the new emissions levels, it would take over thirty Euro VI engines to create the same NOx levels as one Euro 0 engine from 1993.



STEP 5 Installation

Sustainable Fit

Polyflor is reducing environmental impacts associated with installation through healthier adhesives, adhesive-free installation and promoting correct installation for a long-lasting, well performing vinyl floor covering.



Training Academy

Ensuring best practice



170

Delegates trained
= 24% increase



Polyflor has provided
floor fitting training to

1,816

Industry associates



Over the last

10 Years

Adhesive Free



8

Adhesive free flooring
ranges for easy recycling

CAMARO™
RIGID CORE
INTERLOCKING LVT COLLECTION

EnCORE
RIGID LOC
ACOUSTIC LUXURY VINYL FLOORING

Adhesive Free & Reuseable

Polysafe
QuickLay

Geotone
QuickLay

Designatex
Textile backed luxury vinyl sheet flooring

ARCHITEX
Textile backed luxury vinyl sheet flooring

Secura
luxury vinyl sheet flooring

EXPONA
SIMPLAY

Sustainable Planning & Installation

Polyflor continues to develop and improve ways to plan and install flooring ranges, with sustainability in mind.

Planning

Effective planning using Polyflor’s range of BIM objects enables cost efficiencies throughout the design process: It allows the specifier to review how different variables affect the function and performance of the product, facilitating a more-informed product selection, which can improve the installation and in-use phases, and economic sustainability. While accelerating project delivery timings and reducing order errors, it increases the accuracy of specifications and critically minimises wastage.

There are several factors which can contribute to higher waste levels, including irregular shaped rooms, features and complex installation. It is worth considering that feature floors, such as herringbone designs can incur more waste due to the pattern and precise cuts which are required. It is estimated that there is up to 10% wastage with straight plank flooring, compared to herringbone flooring which can be up to 20%. However, regardless of how much waste may be generated at the end of a project, Polyflor would always recommend using the Recofloor take-back scheme, so the waste can be recycled.

Installation

Polyflor has increased the use of sustainable adhesives and adhesive-free vinyl flooring. In fact, Polyflor launched a ‘Fast Track’ collection, comprising adhesive-free loose-lay or click ranges including Camaro Rigid Core, Expona EnCore Rigid Loc, Expona Simplay, Secura, Architex, Designatex, Polysafe QuickLay and Geotone QuickLay. The Fast Track collection does not require adhesives, providing additional environmental benefits, such as the embedded carbon footprint and further reductions in VOC emissions. Furthermore, with the omission of adhesives, the loose-lay ranges can be easily uplifted and recycled. With the exception of the click ranges (Camaro Rigid Core and EnCore Rigid Loc), our loose-lay products can potentially be reused as well as recycled.

With the use of solvent free adhesives across our collection of floor coverings, Polyflor is continually in collaboration with the recommended adhesive manufacturers which offer benefits on the health of the installer, the environment and life cycle of the product. Many of Polyflor’s approved adhesives meet the EC1, EC1 plus and/or Blue Angel certification, this ensures they meet the requirements of LEED and BREEM.

OUR GOAL

Contribution to the Built Environment:
To develop loose lay products with reduced environmental impact for ease of recycling.

Training & Best Practice

Polyflor currently offers various training courses at our purpose-built Training Academy in Manchester. This is aimed at improving the skill and knowledge sets of installers – this in turn increases the longevity of the floor covering as a quality installation is imperative to ensuring a Polyflor product achieves its potential 30-year life. A correct installation facilitates a longer life for the product, reducing repair or renewal costs. More information is on the next page.

Additionally, the Polyflor Technical Information Manual is available on the Polyflor website which relates to BS8203, the installation of resilient floor coverings code of practice. This is a guide on how to install the floor covering to appropriate standards, aimed at enhancing the knowledge of installers, architects etc. Visit www.polyflor.com/technical for more information.



Polyflor Training Academy

Ensuring that we go one step further as a responsible company, it is important that we go beyond producing best quality product and add to our value chain by encouraging best practice throughout the flooring sector also.

Correct installation is crucial to the performance and longevity of Polyflor vinyl flooring. This has significant value economically and sustainably.

The established Training Academy, based at Polyflor Head Office, Manchester, contributes positively to the value chain. The Polyflor Training Academy continued to deliver high quality 1-4 day training courses throughout 2025 at its fantastic purpose-built facility.

“Very well conducted by Chris - well experienced teacher.”

Shane Milner, Integra

The comprehensive training courses from Polyflor, are suited to most skill levels, whether a floor layer with previous experience of laying resilient flooring or an apprentice just starting out in the trade. The courses are intended to develop and refresh previous skills, and they prepare for everyday scenarios and offer a comprehensive insight into laying the perfect vinyl floor, preparing sub-floors, conditioning, using the correct adhesives to setting-out and fitting.

“I gained valuable knowledge, which I will personally be practicing more and passing these skills on to other learners. Chris presented the course very well and was patient with us all and very helpful. Great Job! Thank you!”

Alex Rees, Gower College, Swansea

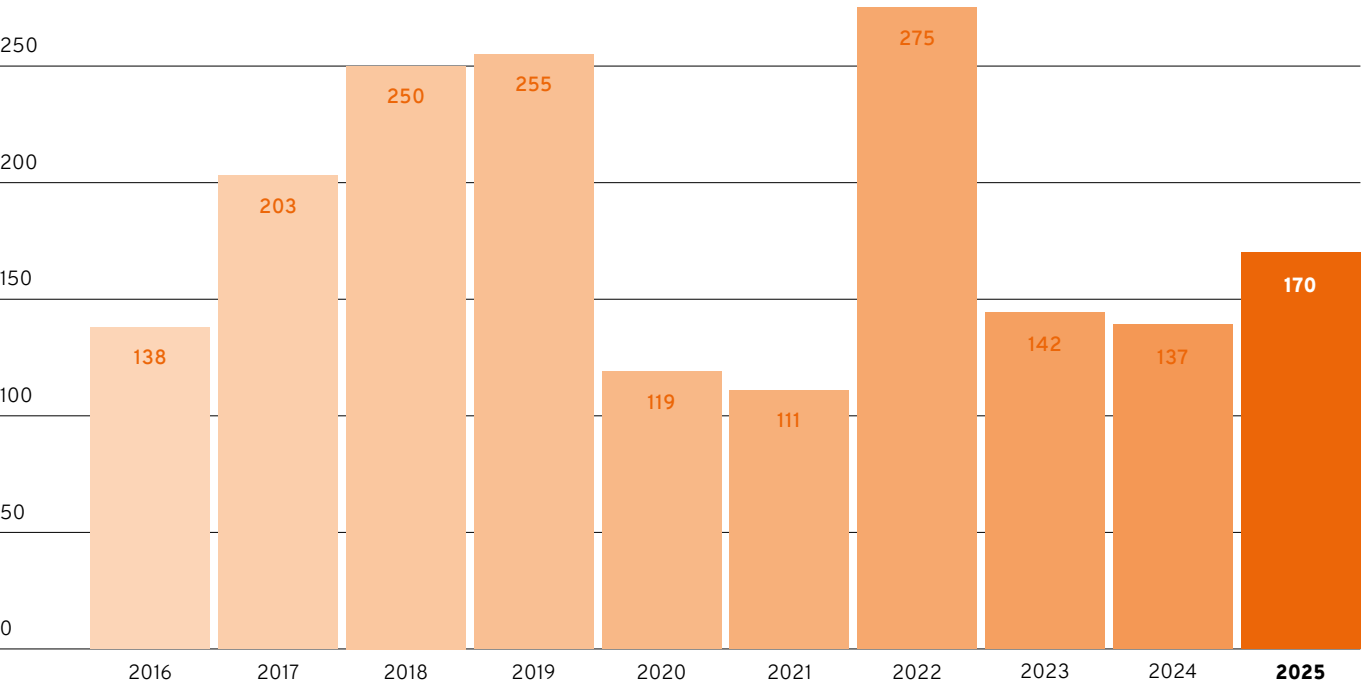
Summary 2025

Throughout 2025 Polyflor ran 25 courses – 14% more than 2024. Of which, 22 were on site courses and 3 were off site. In total, 170 delegates attended – 24% more than 2024. Except for 2 staff members, all delegates trained were from the floor fitting community. To increase flexibility and accessibility, 13 delegates were trained off-site.

“Great experience! Taught me the correct way of doing things.”

Steve Foulston, Integra

Polyflor Training Academy Attendee Figures



DID YOU KNOW?



Over the last 10 years Polyflor has provided valuable floor fitting training to 1,816 industry associates.



STEP 6 In Use

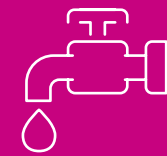
Zero Compromise

Accounting for a significant part of our flooring's environmental impact, the in use phase is an important element of the life cycle, given the 30-year lifespan of most of our products. Low maintenance and low VOC, our floor coverings are fit for purpose without compromising on the environment.



Polyflor
PUR
Requires less energy
and chemicals to clean

=



55%
Less water used



Lifetime
Polish free



30-Year
Life on many ranges.
Extremely durable with
fewer replacements



Up to
60%
Maintenance cost
savings



Low VOC
Indoor Air Comfort Gold
FloorScore®
AGB
Afsset
Finnish M1

Fit for Purpose

Choosing a quality, fully functional and beautiful floor covering which will stand the test of time is important. Polyflor delivers on this whilst also achieving zero compromise on the environment. A truly fit for purpose flooring, meeting all expectations.

Zero Compromise

Accounting for a significant proportion of a resilient floor covering’s environmental impact, the in-use phase is important within a product’s life cycle, given the potential 30-year lifespan for many of Polyflor’s products. This is featured within EPDs; under the ‘Recommended Service Life’, which are realistic assumptions based on years of market leadership and experience of the in-use phase.

- **Positive environmental credentials and benefits are built into our flooring.**
- **Other elements, whether underfoot safety, hygiene, ease of maintenance, durability or aesthetics work hand in glove with the environmental performance of the product.**

Use Areas

The majority of Polyflor 2.0mm floor coverings obtain the highest Use Area Classification of 23/34/43 to EN 685, making them suitable for heavy domestic, very heavy commercial and heavy or light industrial use. In comparison, a greater thickness is required for linoleum to achieve a similar recommendation, but even at 2.5mm thick it is not recommended for class 43 areas. Under the Agrément (UPEC) system only 3.2mm thick linoleum had the same wearability as most of the accredited Polyflor products.

Another of vinyl’s strengths is its much greater resistance to water, whereas many alternative materials are not suitable for use in areas where there can be the extensive contact with water. Vinyl is impervious and can be thermally welded with the joints fused together and is inherently more flexible and easily self-coved. This flexibility also means that vinyl has much better recovery from indentation.

Longevity

As well as quality product, proper installation and effective maintenance are key elements of the product’s lifecycle, maximising longevity. This is highlighted across Polyflor’s product specific EPDs with the Recommended Service Life ranging from 30 years for smooth homogeneous to 20 years for LVT and safety. These service life assumptions are based on years of market leadership and experience: safety flooring and LVT are typically replaced sooner due to safety performance (where the aggregate loses performance after this time) and trends.

For that reason, Polyflor is keen to constantly develop and improve products’ durability where possible and therefore offers Installation and Floor Cleaning & Maintenance Courses to educate and promote correct processes, helping customers get the most out of their flooring for longer.



GOOD TO KNOW!

There's no need to compromise on performance, choice or budget whilst using products with the lowest environmental impact.

Safety Performance

Health & safety within the environment is an important factor to consider when selecting a floor covering, particularly with key concerns surrounding slips and trips, fire performance and niche Electrostatic Discharge (ESD) areas.

Sustainable Slip Resistance

Polyflor safety flooring can be used in a variety of internal use areas and this also includes locations where hazards are potentially much higher, for instance in kitchens, stairwells and showers where slipping is likely if incorrect flooring is specified and where the consequences of doing so are the most dangerous.

Polysafe flooring is fully compliant with both Health and Safety Executive (HSE) and UK Slip Group Guidelines, offering sustainable wet slip resistance. Using the portable Pendulum Test machine which is advocated by the HSE to measure slip resistance, Polysafe ranges all meet a value in the wet of at least 36+, thereby achieving a low slip potential. The Pendulum is the accepted test to denote a floor’s classification as a safety floor rather than relying purely on the ex-factory R values offered by the Ramp Test. Meeting the European standard for particle-based safety flooring – EN 13845, all Polysafe ranges pass the 50,000 cycles abrasion test to the standard, ensuring longevity of slip resistant performance. Ranges are also independently assessed by the British Board of Agrément to provide an assurance of performance for the guaranteed life.

The use of Polysafe flooring helps to reduce the potential for accidents and injuries due to its slip resistance properties. The particles contained within the full performance layer of the product create foot to floor contact in wet conditions and are made up of a combination of aggregates including quartz, aluminium oxide, silicon carbide and recycled glass. Polysafe’s distinctive surface emboss also combines with these particles to provide the required roughness to ensure continual friction in wet areas. All recent additions to the Polysafe portfolio meet all the usual Polysafe credentials but include particles that are carborundum-free and virtually invisible once installed to ensure both a high clarity and safe surface.

Slips and Trips

An estimated 561,000 workers sustained a non-fatal injury at work in Great Britain, equivalent to a rate of 1,750 injuries per 100,000 workers (1.8%). Around a quarter of these injuries resulted in over-7-days absence from work.

Source: Labour Force Survey, 2022/23

- Slips, trips and falls are the most common cause of non-fatal injuries in the UK workplace, accounting for 32% of all accidents each year.
- Slips, trips and falls accounted for 24% of over-7-day absences, the second highest after handling, lifting and carrying.

Source: RIDDOR, 2022/23



Fire Performance

Vinyl is engineered to provide the best fire performance characteristics of all resilient flooring materials. Vinyl flooring is slow to ignite in a fire compared to other materials – the chlorine content makes it flame retardant. In fact, a fire which is large enough to ignite vinyl would have already produced fatal levels of carbon monoxide from other burning materials before any danger from burning vinyl flooring.

Regarding fire safety classification, vinyl flooring typically outperforms linoleum, achieving class Bfl to EN 13501-1 (8kw/m or greater) with linoleum achieving class Cfl to EN 13501-1 (4.5kw/m or greater).

Protecting People in ESD Environments

Polyflor’s ESD ranges control static and protect high tech equipment from costly damage and replacement in crucial healthcare facilities, including operating and MRI suites, as well as electronics manufacturing, laboratories and data centres.

Most importantly people need to be protected, and whilst static is not directly dangerous to humans, threat to health and safety can arise through fires and explosions caused by insufficient control in ESD environments. This could occur in certain production, healthcare and life science facilities where there potentially may be gases, flammable liquids, powders or vapours. Examples of very high risk ATEX (ATmospheres EXplosives) environments include munitions, explosives and military equipment factories.

Low Maintenance

Ease of maintenance is an important factor when selecting a floor covering. End users want to keep their flooring in excellent condition and enhance longevity, but also benefit from a cost-effective and simple cleaning regime.

Simply Market Leading Low Maintenance

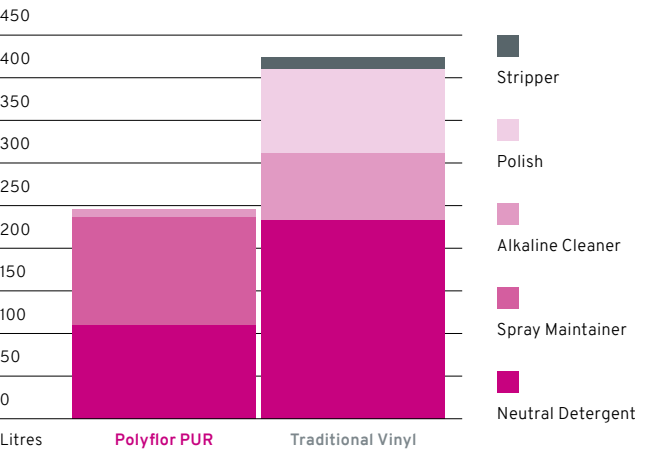
A poor maintenance regime damages aesthetics, impairs performance, shortens the durability and creates hygiene problems in critical areas. The in-use phase of the resilient flooring life cycle accounts for a significant proportion of its environmental impact, given Polyflor floor covering's potential 30-year life span. Therefore, this can be greatly affected.

In recognition of this, Polyflor provides low maintenance options throughout the product portfolio. We use a straightforward approach to avoid confusing our customers: Our easy to clean PU and PUR ranges ensure the use of polish, water, strippers and chemical cleansers are significantly reduced, thus contributing to significant maintenance cost savings for the life of the floor. Our PUR message is as simple as the maintenance regime.

All new ranges are launched with market leading maintenance benefits built in and existing ranges have had these benefits added, where not originally in place. Continuously improving technologies enables flooring to raise the standard in terms of durability, maintenance and performance, sought by the customer.

Polish Free for Life

CHEMICAL USAGE
1 year 1000m² Polyflor PUR vs Traditional Vinyl (Litres)

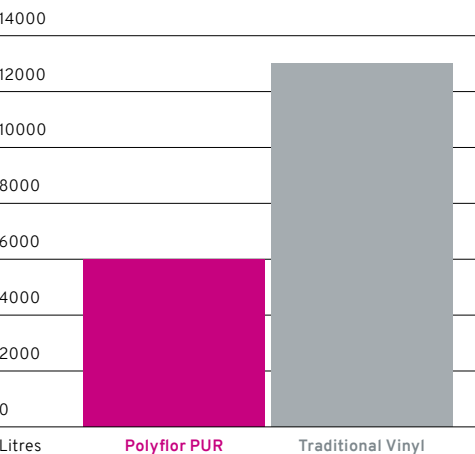


The non-PUR (open surface) product required a wearing surface, achieved by applying two or three coats of emulsion polish on the surface to enable the same cleaning regime as a PUR treated product. The polish, therefore, creates a smooth surface that doesn't collect dirt easily, akin to a PUR. Traditional polish application in a busy environment, such as a hospital, would require the polish to be stripped off and reapplied three to four times a year. In doing so, a polish stripper (chemical alkaline stripper) must be utilised with plenty of water for rinsing the ensuing residues off the surface ahead of applying new polish. PUR does not require polish and therefore uses over half the amount of water.

Daily and periodic maintenance also use less water and chemicals; if PUR floors are kept clean as we recommend, then daily cleaning is typically a damp (not wet) mop using a (chemically neutral) cleaning agent.

55% Less Water

WATER USAGE
1 year 1000m² Polyflor PUR vs Traditional Vinyl (Litres)



A Simple Approach to Market Leading Low Maintenance

- Our Low Maintenance Features**
- PUR reinforcement is cross-linked and UV cured for superior cleaning benefits, enhanced protection and optimum appearance retention.
 - Environmentally sustainable using less energy, polish, water and cleansing chemicals.
 - Polyflor homogeneous PUR is polish free for life and Polysafe PUR should never be polished.
 - Polysafe PUR achieves superior cleaning benefits and facilitates easier soil release, whilst enabling optimum appearance retention.
 - Economically sustainable, with up to 60% maintenance cost savings over a 30-year life when compared to untreated vinyl flooring.*

*48% cost saving for smooth PUR ranges and 60% for Polysafe PUR ranges. Calculations based on tests carried out by the BCC. Cleaning operations of PUR product against a non-coated product were costed.

Floor Cleaning & Maintenance Course

Adding to the Value Chain, Polyflor continued its free, Floor Cleaning & Maintenance Course, aimed at facilities management staff and others in the healthcare, education, housing, retail and commercial sectors. The day-long course aims to educate how to get the best from a Polyflor vinyl floor covering by using the correct cleaning methods and products. Correct maintenance facilitates a longer life, reducing costs and frequency of purchasing new flooring.

In 2025, Polyflor ran a 2-day training course for a newly built 19-bed hospital ward at Norton Lea, Boston – part of the Lincolnshire Partnership NHS Trust. Each presentation and demonstration had between 8-10 attendees and were well received, helping educate staff on effective cleaning techniques to get the most out of their Polyflor flooring.

For more information on effective and sustainable maintenance, please discuss with our experienced Customer Technical Services Department (tech@polyflor.com).

GOOD TO KNOW!



Polyflor products are extremely durable, needing fewer replacements; surface scuffs and scratches can be removed, and the original appearance of the product restored without ergonomic strain or the use of any chemicals. They can be repaired easily and simply by cutting in and seam welding to achieve a seamless finish.

Indoor Air Quality

The VOC emissions of our flooring ranges are all below the very strictly set, accepted levels. Products have been tested by independent laboratories with certificates available upon request.

For all developed countries, we have become the ‘indoor generation’, given that we spend on average 90% of our time indoors, whether it’s home, school, work, leisure or travel. Indoor Air Quality (IAQ) is therefore an important consideration at specification. However, increased emphasis is now being made on major contributors such as poor ventilation, rather than building products such as flooring, which generally have insignificant VOC emissions. Furthermore, everyday products such as personal hygiene, DIY, cleaning, fly sprays and even air fresheners contribute to poor indoor air quality. ‘Every Breath We Take: the lifelong impact of air pollution’, a report by the Royal College of Physicians (RCP) and the Royal College of Paediatrics and Child Health (RCPCH), warns of the hidden dangers from such items.

Our flooring ranges have passed the most established and recognised international standards, but we continuously look to reformulate our ranges to ensure their VOC emissions are kept to the lowest levels achievable. Polyflor ranges have undergone many independent and rigorous VOC tests and have approval certification for the following: AGB; Swedish B.P.D (FLEC test); Finland M1 test; Afsset A+ and FloorScore®.

The most stringent test method for floor coverings is ‘Indoor Air Comfort’ by Eurofins, the world-leading authority on VOC testing. Indoor Air Comfort is the most comprehensive and stringent test within the industry, worldwide, and tests for all known emissions, specific to flooring (rather than general tests for building materials, paints etc. which would contain different chemicals). Significantly, Polyflor products achieve Indoor Air Comfort Gold, which is the highest level attainable.

The most important performance measure for IACG is the maximum permitted total VOC, which is an incredibly low 100 micrograms per cubic metre, compared with 500 micrograms per cubic metre for GreenGuard certified or 220 for GreenGuard Gold.

Additionally, Polyflor products conform to health and safety standard EN 14041:2004 via an E1 Declaration, which confirms that formaldehyde is not used in any Polyflor vinyl products.

Polyflor vinyl is favoured for its superior ‘cleanability’ over other flooring products and is used in the strictest of hygiene zones throughout hospitals. An additional benefit of Polyflor’s low maintenance PUR products is the minimised VOC emissions from reduced cleaning chemicals.

Along with positive VOC test results there is no evidence to suggest that vinyl flooring contributes to common allergies such as asthma or dust allergies. It is non-shedding, where most allergies are caused by airborne dust (clean room test certification for non-shedding is available on most ranges).

IAQ should be considered when selecting building products and for the reasons provided, Polyflor vinyl flooring makes a significant contribution towards creating indoor environments with very low VOC emissions: Low VOC emissions is a prerequisite of the WELL Building Standard™. Our certified products will also contribute towards the Health & Wellbeing (HEA 02) Credit on a BREEAM® project, the EQ Credit: Low Emitting Materials on a LEED® project and points on the IEQ-VOC section of a Green Star® project.

Polyflor IAQ Benefits

- ✓ No negative contribution to indoor air quality.
- ✓ Passed all the most stringent international VOC emissions tests, including Indoor Air Comfort Gold, FloorScore®, M1 and Afsset.
- ✓ Less than 160 micrograms per cubic metre.
- ✓ E1 Declaration conformance to EN 14041:2004.
- ✓ Meets WELL Building Standard®.
- ✓ Contributes to BREEAM®, LEED®, and Green Star® projects.
- ✓ Reduced VOC emissions by low maintenance routine (less cleaning chemicals).
- ✓ Adhesive free ranges reduce emissions further.



**DID YOU
KNOW?**

On average we spend
90% of our time indoors.



STEP 7 Closing the Loop

Recycling

We have been recycling our post-production waste vinyl since the 1950s and now collect and recycle post-consumer waste vinyl too. Many of our floor coverings can be reused, but if not, they are all 100% recyclable through the Recofloor take back scheme or other initiatives and outlets.



100%
Recyclable



Polyflor is a cofounder of
Recofloor



7,227
Tonnes of post-production
& post-consumer vinyl
recycled back into Polyflor



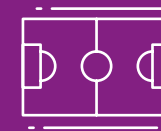
563
Tonnes of post-consumer
waste vinyl collected
= **6% increase**

Since 2009



8,016
Tonnes collected

=



That's enough to cover
374
football pitches

Stewardship Commitment

A concern we all have is that plastic (and any other waste) should not be in our seas and oceans, this has a massive ecological impact and the UK, along with other developed nations, must set an example of best practice. Polyflor is committed to being part of the solution, not the problem.

European Commitments

The resilient flooring industry in Europe is represented by the European Resilient Flooring Manufacturers' Institute (ERFMI), of which Polyflor is a member. For PVC alone, ERFMI members recycled 117,284 tonnes in 2024.

ERFMI has set an ambitious target: to recycle 60,000 tonnes of post-consumer PVC flooring annually by 2030 and as such ERFMI is involved with several projects aligned with Circular Plastics Alliance principles, which are seeking solutions for legacy additives in vinyl flooring that present challenges for recycling post-consumer material. ERFMI's involvement includes contributing expertise to the EU project Circular Flooring, which is researching recycling end-of-life PVC floor coverings

using the Fraunhofer CreaSolv® Process. The project aims to assess the technical and commercial feasibility of this recycling process for PVC floor coverings at an industrial scale.

Additionally, Revinylfloor is the circular economy platform for PVC flooring managed under the umbrella of ERFMI, which is working towards post-consumer technologies to tackle vinyl flooring waste. Revinylfloor has received co-funding from VinylPlus® to help develop a more circular economy for PVC flooring and pursue research in the identification, sorting and recycling of PVC floor coverings.

Project Loop: Building the Blueprint for Circular PVC Flooring in Europe

In 2025, Project Loop was developed under the Circular Buildings Coalition (CBC) Blueprint Project Programme. CBC funding enabled ERFMI to move from concept to implementation – establishing the technical and collaborative foundations required to scale post-consumer recycling across Europe.

Post-production waste and clean, unused or offcut vinyl waste are straightforward to recycle. However, due to legacy uncertainty (age and origins of post-consumer flooring), uplifted vinyl flooring often enters

mixed construction and demolition waste streams and is incinerated. Project Loop addresses this barrier through a pilot collection and sorting hub in Belgium, designed as a replicable model for Europe-wide rollout.

Project Loop introduces automated detection and sorting processes, enabling reliable identification of legacy material at scale. By generating verified, legacy-free recyclate, manufacturers can confidently reintroduce post-consumer content into new products – closing the loop.

“We and our members are very committed to working towards achieving a circular economy for our industry and that’s one of the cornerstones of our roadmap. We are working with the other signatories from across the plastics value chain to reach the goals laid down in the Circular Plastics Alliance.”

Jane Gardner
Managing Director, ERFMI

Polyflor’s Commitment

Polyflor is fully committed to the recycling of its post-production and its post-consumer waste, supporting voluntary industry-wide commitments. Polyflor is an active member of Recovinyl, a scheme which provides financial incentives to support the collection of PVC waste from the non-regulated PVC waste streams. Recovinyl is also an initiative of VinylPlus®, another European initiative of which Polyflor is a member. VinylPlus® is the new ten-year Voluntary Commitment of the European PVC industry, which looks to tackle all sustainability challenges for PVC. Each of the challenges is based on The Natural Step System, with step one focusing on Controlled-Loop Management. The key objective for this stage includes recycling 1 million tonnes by 2030.

In a bid to address and tackle the waste problem within the construction industry, Polyflor tackled this head on by becoming a proud co-owner of Recofloor, the UK’s leading waste vinyl flooring recycling scheme. By providing an accessible and efficient facility for waste vinyl to be reclaimed and recycled, Recofloor helps prevent post-consumer waste from going to landfill and contributes to Polyflor’s value chain.

Recycling for Polyflor is easy and something we have been doing since day one, back in the 1950s.

Polyflor also uses recycled glass, which is post-consumer waste combined with the aggregates into many of the Polysafe ranges. In 2025 3 tonnes of recycled glass went into some Polysafe products - that’s 6,000 wine bottles.

Polyflor will stay committed to recycling end of life vinyl through VinylPlus® and the Recofloor scheme, as well as other international schemes. We are doing more to increase loose-lay ranges, to facilitate easier recycling if not reuse, and we will continue to invest significantly in the systems for collection, sorting, granulation and storage to ensure capacity and capability for dealing with the anticipated growth in the volumes of post-consumer waste we recycle. Naturally we will continue to recycle our own post-production waste vinyl, as we have done since the 1950s.

DID YOU
KNOW?



Since 2018, 498 tonnes of recycled glass went into Polysafe = 996,022 wine bottles.



Recofloor

In line with Circular Economy principles, Polyflor has a take-back scheme which uses reverse logistics to recover and recycle its post-consumer waste vinyl flooring.

The Recofloor scheme significantly helps minimise the environmental impact of our products' life cycles and the industry's as a whole, not only through closing the loop and preventing landfill but also reducing CO₂e emissions.

Over the last 15 years, Recofloor has been playing a valuable role in assisting floor fitters with efficiently recycling their waste vinyl flooring. Opportunities have been created for distributors to add value to their service by becoming drop-off sites for Recofloor. It has helped specifiers reach their sustainability objectives towards achieving zero avoidable waste, whilst also helping them work towards their carbon net zero goals.

About Recofloor

- Polyflor is a cofounding and funding member of Recofloor, the industry's leading vinyl take-back scheme for recycling end of life post-consumer vinyl flooring in the UK.
- Polyflor invests a great deal into Recofloor and helps drive its success by continually promoting it and engaging with customers.
- Through Recofloor, Polyflor can recycle smooth (homogeneous, heterogeneous, LVT, loose lay) and safety installation offcuts, smooth uplifted flooring and old stock roll-ends and samples.
- This material is recovered and recycled into new flooring or other useful products such as traffic cones.
- Customers must register with the scheme and then request branded collection containers for their waste vinyl.
- Regardless of waste material volumes, there is an outlet accessible for everyone:
- **Small volumes** - Drop-off sites at distributors are available FOC.
- **Large volumes** - Collected on pallets directly from live projects on timed collections or collected from contractors' sites. There are collection fees but compared to the standard landfill tax of £126.15 per tonne, these nominal fees can save over 60%.

For more information go to www.polyflor.com/sustainability

Typically there can be around 10% wastage with flooring; more depending on room shape, how the floor is laid and type of pattern... So we need to recycle!

What We Take Back

- ✓ **Post Installation**
Clean vinyl offcuts (safety & all smooth including LVT)
- ✓ **Old Stock Vinyl**
Roll-ends & samples (smooth or safety vinyl)
- ✓ **Smooth Uplifted Flooring**
ideally loose lay, but glued flooring can be recycled depending on condition & quality

Please ensure material for collection is as **clean as possible**

Recofloor's Journey

Since 2009 Recofloor has achieved a great deal and is now the industry leading facilitator for efficiently reclaiming vinyl flooring, with 374 active members on board and 62 registered distributors nationwide, acting as drop-off sites for the scheme.

2010 was significant for the scheme and saw Recofloor winning the CIWM (Chartered Institute of Wastes Management) Award for Environmental Excellence in the category of SME Innovative Practice. Since then, Recofloor has won numerous awards including 2 prestigious Gold Green Apple Awards. Recofloor's 'Cost Calculator', was a great initiative and continues to help contractors calculate how much it would cost to send their waste to landfill and the savings they will generate by using Recofloor instead.

Volumes are consistently strong, with 8,016 tonnes having been collected since the scheme started in 2009. This volume equals 2,672,000m² or 66,800 x 20m rolls of Polyflor Palettone PUR floor covering - that's enough vinyl waste flooring to cover 369 football pitches.

Our customers are the true stars, who have embraced and supported this unique scheme. Distributors' involvement has contributed to Recofloor's success: By acting as drop-off sites for their customers, distributors have increased the accessibility of Recofloor making it even easier for contractors to dispose of their waste vinyl flooring and today, there are 62 drop-off sites nationwide. The drop-off sites have also facilitated Recofloor's collection and recycling process. Furthermore, CO₂e emissions have been reduced by minimising needless drop-off and pick-up journeys.

"It's surprising how much waste can be generated. Sorting our installation waste is an important daily task at the warehouse; 12 fitters striving to make a difference to our environment. The Recofloor brand is a huge part of our business, which carries a lot of weight with larger building companies. For example, Skanska recognises our commitment to recycling as we can show them our Recofloor certificate as evidence that we are 100% committed to recycling our vinyl flooring waste."

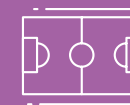
Mark Purnell
Managing Director, Fantasy Flooring

Recofloor Timeline 2009 - 2025

- **2009** Recofloor is co-founded by Polyflor
- **2010** Winners of the CIWM Award for Innovative Practice (SME)
- **2011** First year that more than 450 tonnes are collected in a year
- **2012** First annual Recofloor Awards Event
BCE Award winner for Environmental Leadership
- **2013** Green Apple, Gold Award winner for Environmental Best Practice
- **2014** Recofloor reaches the milestone of 2000 tonnes collected
Winners of M.E.N Environmental Awards
- **2015** Over 100 new members join Recofloor
- **2016** letsrecycle.com winners for Excellence in Recycling & Waste Management Awards
- **2017** Recofloor reaches the milestone of 3,000 tonnes collected
- **2018** Recofloor recycles record 570 tonnes in a year
- **2020** Recofloor reaches the milestone of 5,000 tonnes collected
- **2021** The 10th Recofloor Awards honour its dedicated members
- **2022** Recofloor reaches the milestone of 6,000 tonnes collected
- **2023** Saved over 8,100 tonnes of CO₂e
- **2024** Recofloor wins 2 major industry awards, including a 2nd Green Apple as well as a Highly Commended achievement
Winners of the Better Society Award for Circular Economy
- **2025** Named Green World Ambassador in the Waste Management category at the Green Apple Awards



8,016
Tonnes of post-consumer waste vinyl collected since 2009.



That's enough to cover
374
football pitches

Recofloor's Awards



2010 WINNER

CIWM (Chartered Institute of Wastes Management) Environmental Excellence in the category of SME Innovative Practice 2010



2011 WINNER

BCE (Business Commitment to the Environment) Premier Award 2011



2013 WINNER

Gold International Green Apple Environment Awards Environmental Best Practice 2013



2014 WINNER

MEN (Manchester Evening News) Environmental Business of the Year Award 2014



2016 WINNER

Let's Recycle Award. Excellence in Recycling & Waste Management 2016



2024 WINNER

Green Apple National Gold Award Waste Management 2024



2024 WINNER

Better Society Awards. Circular Economy 2024



2025 WINNER

Green World Ambassador Silver Award. Waste Management 2025

What Happens to the Collected Material?

Returning clean offcuts via Recofloor is the best and most sustainable way of ensuring that they can be recycled, and the material gets another life.

The scrap material is either collected from distributors in the large bins, or we collect from a live site or contractor's premises in the bulk bags we provide. This material comes back to Polyflor for sorting and gets categorised accordingly.

The returned installation offcuts, loose lay uplift and roll ends or sample waste can be reprocessed and recycled back into new flooring, ensuring a 'circular' flow of materials. Generally, this contributes to around 25% of our floor coverings' content.

Uplifted smooth and any post-consumer vinyl flooring not suitable for recycling into new flooring can also be reprocessed and used again. This waste vinyl is recycled into downgraded products such as traffic

cones, traffic management products, fencing blocks and advertising sign bases where it is given a long and useful 'second life', stopping it going into landfill.

The uplifted waste goes to third parties, such as Oldham-based Heyside Plastics Ltd, where its two factories recycle 300 tonnes of waste vinyl and produce 300 tonnes of new products from that material per week - thousands of traffic management products, including traffic cone bases, speed bumps and fencing blocks are manufactured on a weekly basis.

8mm chips are extruded to form a 'dough' at a temperature of 200°C. This hot ball of black plastic is then weighed and compression-moulded on the tool to form one of the mentioned products.



"The material arrives at our back door in Recofloor bulk bags and is shredded or granulated into 8mm chips. These are extruded, compression-moulded and formed into new products that leave through the front door. It's an end-to-end recycling and manufacturing process."

Matt Pryce
MD, Heyside Plastics Ltd.

Recofloor in 2025

2025 Key Targets

- A collection forecast of 495 tonnes
- Capture higher volumes of Polyflor flooring especially from project sites
- Improve segregation of materials at point of collection to facilitate closed loop recycling
- Continue with delivery of the core activities

2025 Actual

563 tonnes in total were collected, exceeding our target by 68 tonnes or 14%, this was also a 6% increase on the previous year.

Of the 563 tonnes collected through the Recofloor scheme, Polyflor Recycled 31% of this, with 174 tonnes of the reclaimed vinyl waste going back into new Polyflor ranges. A further 21 tonnes was reused, not recycled.

“Sustainability is to become mandatory in Europe for anyone who places construction products on the market, and that includes flooring. It will affect the flooring market from around 2030.

“Our aim should be to reduce and reuse materials before recycling them. I think that the clear need for collaboration has been understood.

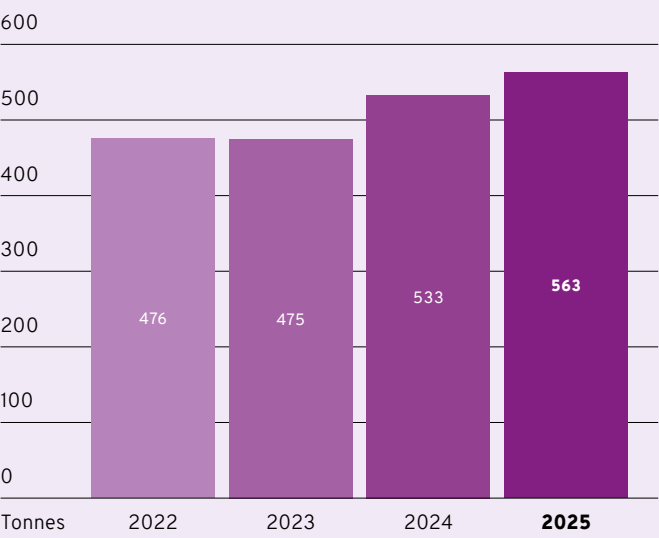
“Recofloor 15 years on represents excellence. Recofloor really leads the way.”

Jane Gardner
Managing Director of ERFMI

New in 2025

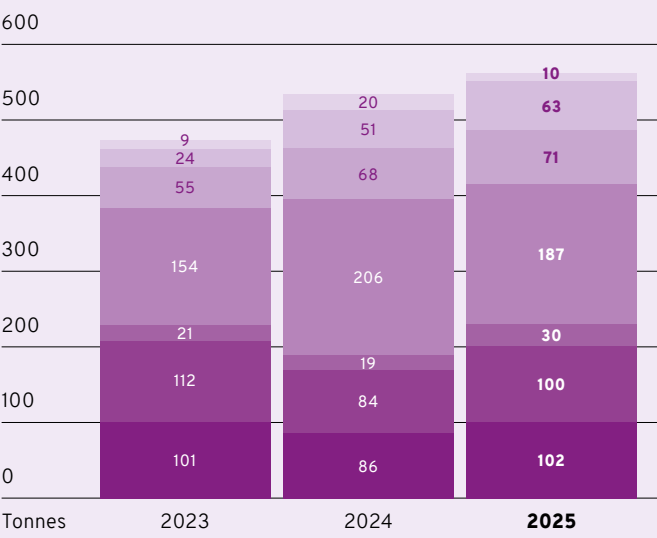
In partnership with reuse hubs across the UK, Recofloor launched a new feature of its already successful and all-encompassing take-back scheme. This add-on to our value chain is helping members to donate surplus flooring, creating economic, environmental and social value and is impactful for our circular economy goals. The initiative introduces a new pathway to further move flooring up from traditional waste routes, alongside Recofloor’s existing recycling service.

Tonnes Collected 2022-2025



It was pleasing to see continued growth in 2025, and vinyl waste volumes collected through Recofloor increased by 6% compared to 2024 and 19% higher than 2023.

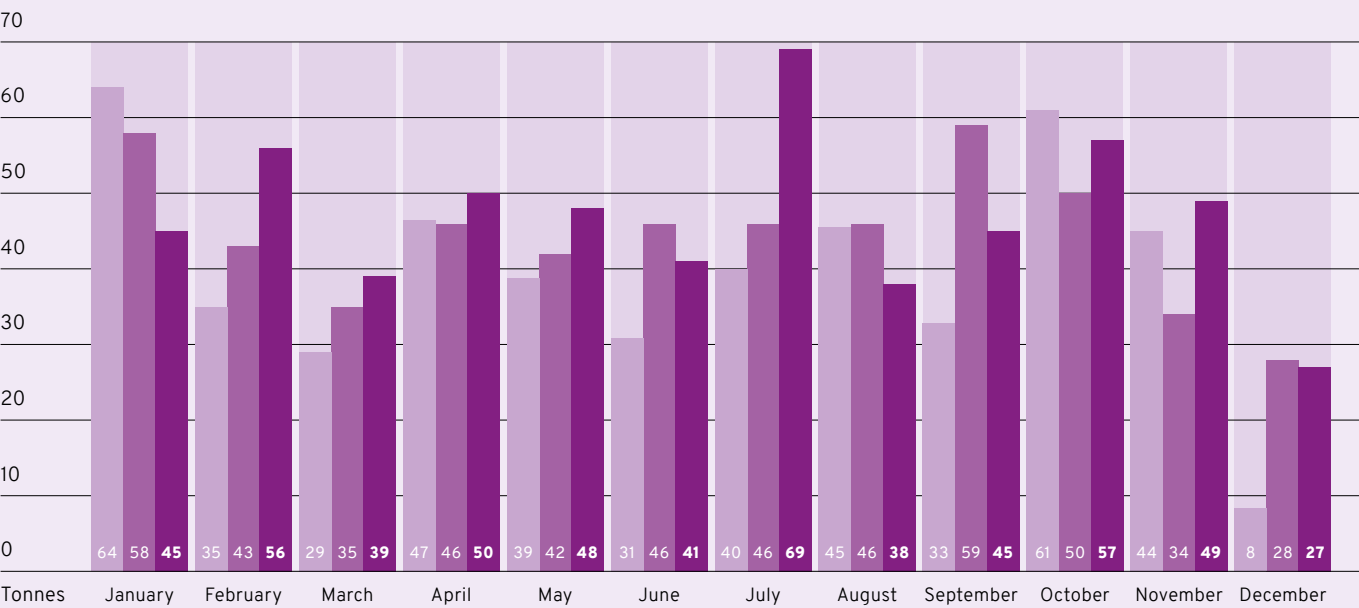
Type of Material Collected 2023-2025



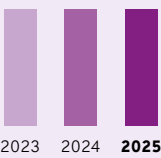
Post-installation offcuts remain the main type of material collected, representing 95% of the total volumes collected in 2025 with mixed offcuts representing 33% - and the largest share - of the total tonnage collected in the year.



Tonnes Collected by Month 2023-2025



This shows the monthly volumes collected over the last three years. The best month in 2025 was the spike in July due to a couple of projects. This was followed by October, which is typically a strong month for volumes.



2025 KPI Roundup

Logistics & Operations



563
tonnes were collected – 6% increase on 2024.



21
tonnes sent for reuse, not recycle.



33%
of total waste collected came from mixed offcuts.



95%
of material collected was post-installation offcuts and roll-ends.

Members



38
new users joined the scheme.



374
registered members in total.

Marketing



Recofloor Awards event hosted by environmentalist, Chris Hines, at The Belfry Hotel & Resort, Sutton Coldfield. Winners received a winner's pack, trophies and certificates.



Won 2 major industry awards for continued environmental progress and achievements. Won CSR Award and named Green World Ambassador in the Waste Management category at the Green Apple Awards.



Exhibited at the Flooring Show.



DID YOU KNOW?

Recycling PVC flooring through Recofloor is estimated to save 1.17 tonnes of CO₂e for every tonne of flooring recycled.



Why Take Part?

Recycling PVC flooring through Recofloor is estimated to save 1.17 tonnes of CO₂e for every tonne of flooring recycled.

- The drop-off sites are free of charge for small volumes.
- For larger volumes of recyclable vinyl flooring, collections should be arranged via Recofloor. The price is **£20** per bulk bag and **£40** per pre-agreed bin - this can save our members around **60%** compared to landfilling (landfill tax is **£126.15** per tonne).
- Recofloor ties in with site waste management requirements
- Certificates of commitment are awarded to impress and gain new contracts.
- Recofloor Awards – Gold, Silver and Bronze certificates are issued to members who have significantly recycled, as well as awards for numerous categories such as 'Distributor of the Year'; 'Contractor of the Year' and 'Construction Project of the Year'.
- Customers are keen to see their waste flooring recycled.
- Recofloor can be specified as an outlet for vinyl waste in tenders.
- Could help achieve extra points on BREEAM & LEED assessments.

“Reusing or recycling flooring isn’t as widespread as it could be. If a product is recyclable, then we must make sure it is recycled or reused.

“A ‘harvest map’ of a building should be developed to show what can be reused or recycled.”

Kane Greenough
Senior Sustainability Manager at Morgan Sindall

80 OUR 7 STEP LIFE CYCLE

OUR 7 STEP LIFE CYCLE 81

2025 Recofloor Awards

For the 14th year running, the annual awards rewarded members for their hard work and efforts in recycling vinyl waste flooring throughout 2024.



"The Recofloor scheme is a shining example of positive environmental change in an industry that is often seen or perceived as reluctant to change. It was an amazing day, uplifting, innovative and reinvigorated even more my belief that we can meet the challenges facing us."

"Doing the right thing is the right thing to do."

Chris Hines - Recofloor Awards Event Host
Co-founder and director of Surfers Against Sewage, now owner of A Grain of Sand

CONTRACTOR OF THE YEAR: Cornwall Carpets & Flooring Ltd

Highly Commended:
P H Buxton & Sons Ltd

"Sustainability is a key part of what we do. Our customers know that we take recycling seriously and we don't pass on any extra costs for doing so. Providing the Recofloor service and our other recycling services isn't just an add on, it's a core part of how we operate as a business and something we're deeply committed to. The fact that we can offer this service at no additional cost reflects how strongly we believe in the importance of sustainability, and ultimately environmental stewardship."

"Our involvement in the Recofloor scheme has had a positive impact in many ways, from reducing waste disposal costs and carbon emissions to gaining marketing recognition and fostering stronger relationships with our clients. It's allowed us to become more efficient, save money and make a real difference to the environment, all whilst supporting the sustainability goals of our clients and partners."

"We're proud of the progress we've made but obviously we know that there's always more we can do and as a company we continue to grow and evolve, and we remain committed to improving our environmental impact and leading by example."

"Recofloor has helped with recognition for us, getting our name out there to partners and suppliers. Since Andrew our warehouse manager won the Recofloor Champion Award, the marketing opportunities were really good for us. Recofloor gives us the edge over our competitor; an advantage we hope will grow even further now that we've been named Contractor of the Year in

2025. This prestigious recognition enhances our credibility and will hopefully open new doors in attracting fresh business opportunities and industry partnerships."

Michelle Keating, General Manager at Cornwall Carpets & Flooring Ltd



PROJECT OF THE YEAR: Veitchi Flooring Ltd for the Baird Family Hospital & The ANCHOR Centre

Highly Commended:
Westcotes Flooring Company Ltd for Colchester Hospital - EOC Dame Clare Marx Building



"The Recofloor bins tick the right boxes because you can lock them, they are moveable as well. The bins are on wheels so can move them from floor to floor on site. The guys will buy into moving a bin on wheels."

"I think Recofloor has worked very well for our business. It's something that our main office in Glasgow is looking at as well. For larger scale projects we'll look to do exactly the same."

Ed Murison, Contracts Manager & Colin Simpson, Group Operations Manager at Veitchi Flooring Ltd

RECOFLOOR CHAMPION: Lee Fox, Oxden Floors Ltd

Highly Commended:
Ashleigh Quickenden, Middlesex Flooring Ltd



"Over the years we've really tried to promote Recofloor throughout our sites and have achieved that on a number of the larger contracts that we've undertaken. We're bringing back waste which diverts from landfill wherever possible."

"It's becoming more and more of a requirement now in our tender submissions to promote, and where we can, obviously, reduce waste. So, it's an excellent way we can achieve that and offer that sort of service."

"It's something we're proud of, it's something we promote, and we hope to continue to do so as we move to the future."

Lee Fox, Managing Director at Oxden Floors Ltd

DISTRIBUTOR OF THE YEAR: SASGO Ltd

Highly Commended:
Signature Me Ltd



"Recofloor is a fantastic scheme. It's probably the only scheme that makes a tangible difference on site, along with the F Ball take back scheme. There's something tangible that the fitters can get rid of their offcuts and it's a fantastic scheme for taking back the waste."

"There's a lot of waste stream segregation on sites, as a general rule, I think it's fantastic that there's something specific for vinyl takeback."

Tim Lloyd, Business Development Manager (Midlands) at SASGO Ltd

BEST NEWCOMER 2025: Meadee Flooring Ltd

Highly Commended:
Basecamp Flooring Ltd



"I think Recofloor is really good. We have been doing flooring for quite some time, and the scheme has made a considerable impact in reducing what we send to landfill and how we handle waste."

"The costs associated with the scheme make it cost effective compared with the use of a skip and it's good for the next generation that we are reducing what we're sending to landfill."

"It's a really impressive set-up and I'd recommend it."

Debbie Buckett, Director at Meadee Flooring Ltd

DROP-OFF SITE USER OF THE YEAR: Universal Flooring Services Ltd

Highly Commended:
LVT Flooring Bristol Ltd & Floorless LVT

GREATEST IMPROVER		
		
2ND PLACE	1ST PLACE	3RD PLACE
Mercado, Chelmsford	Christal Supplies Ltd	Welland Flooring Company Ltd

RECOGNITION AWARD 2025: The Hull Flooring Company Ltd



“Receiving the Recofloor Recognition Award means a great deal to us. It reflects years of consistent effort by the whole team to reduce waste and do things the right way. Diverting 173 tonnes of vinyl from landfill isn’t just a number — it’s proof that small, steady actions can add up to a meaningful impact. At Hull Flooring, we’ve always believed in going beyond just flooring — and this recognition shows that doing more, quietly and consistently, really does make a difference.”

Mark Merryweather, Director at The Hull Flooring Company Ltd

RECOGNITION AWARD 2025: TradeChoice Carpet & Flooring



“TradeChoice are incredibly proud and grateful that our Manchester branch has been recognised for its contribution to recycling with the Recofloor Recognition Award. This achievement means a great deal to us, as it highlights our ongoing commitment to sustainability and reducing waste in the flooring industry. It’s an honour to be recognised, and we’re thrilled to see our efforts acknowledged in such a meaningful way.”

Wayne Smart, Category & Marketing Director at TradeChoice Carpet & Flooring

RECOGNITION AWARD		
315 tonnes collected	152 tonnes collected	152 tonnes collected
Birch Distribution Hull	Mayfield Floors Ltd Stockport	Mercado Bristol St Phillips
142 tonnes collected	173 tonnes collected	176 tonnes collected
Reform Flooring Ltd Norwich	The Hull Flooring Company Ltd Hull	TradeChoice Carpet & Flooring Ltd Manchester



International Schemes

At present, our collections predominantly come from within the UK where transport to our factory is straightforward, using the same delivery vehicles as they return to site. In international markets there is progress in recycling, even where distances are large, and logistics of any recycling operation are more complex. National legislation and local attitudes also play a major part in the implementation and success of recycling.

France

The French EPR - Extended Producer Responsibility (REP) commenced in May 2023, thus replacing the PVC Next initiative for organising collections and recycling.

As stated in L541-10 article of the French Environment Code: 'Producers shall fulfil their obligation by collectively setting up approved Producers Responsibility Organisation (PRO), whose governance they shall ensure and to which they shall transfer their obligation and pay a financial contribution in return.'

Therefore, as a manufacturer, we have a responsibility to contribute financially towards this programme to prevent waste and increase circularity. We chose Valobat as our eco-organisation partner, which is one of three to have been certified. The eco-contribution cost is 29.76€ per tonne from May 2024.

From July 2025, new eco-modulations (bonus or malus applicable to the eco-tax scale) were added to the PMCB eco-tax scale. The criteria are outlined below.

Criteria	Goals
The incorporation of recycled material	Encouraging the use of recycled materials in products
Re-usability	Encourage the design of products that can be easily reused and communicate best practices to consumers and craftsmen.
Sustainability, reparability and traceability	Create products with a longer lifespan (increased performance or the ability to repair the product)
Recyclability	Avoid recycling disruptors and complex products
Dangerous substances	Reduce the use of hazardous substances and products, to recycled raw materials Ove their recyclability and re-usability at the end of their lives
Sustainably managed renewable resources	Encouraging the use of traced wood, in order to manage the forest stock in a sustainable way

North America

There are over 100 vinyl recyclers in the U.S. and Canada. The Vinyl Institute's website provides a recycling directory that identifies recyclers by state and province. Polyflor vinyl can be recycled through many of these channels. Go to www.vinylinfo.org/recycling-directory for more information.

South Africa

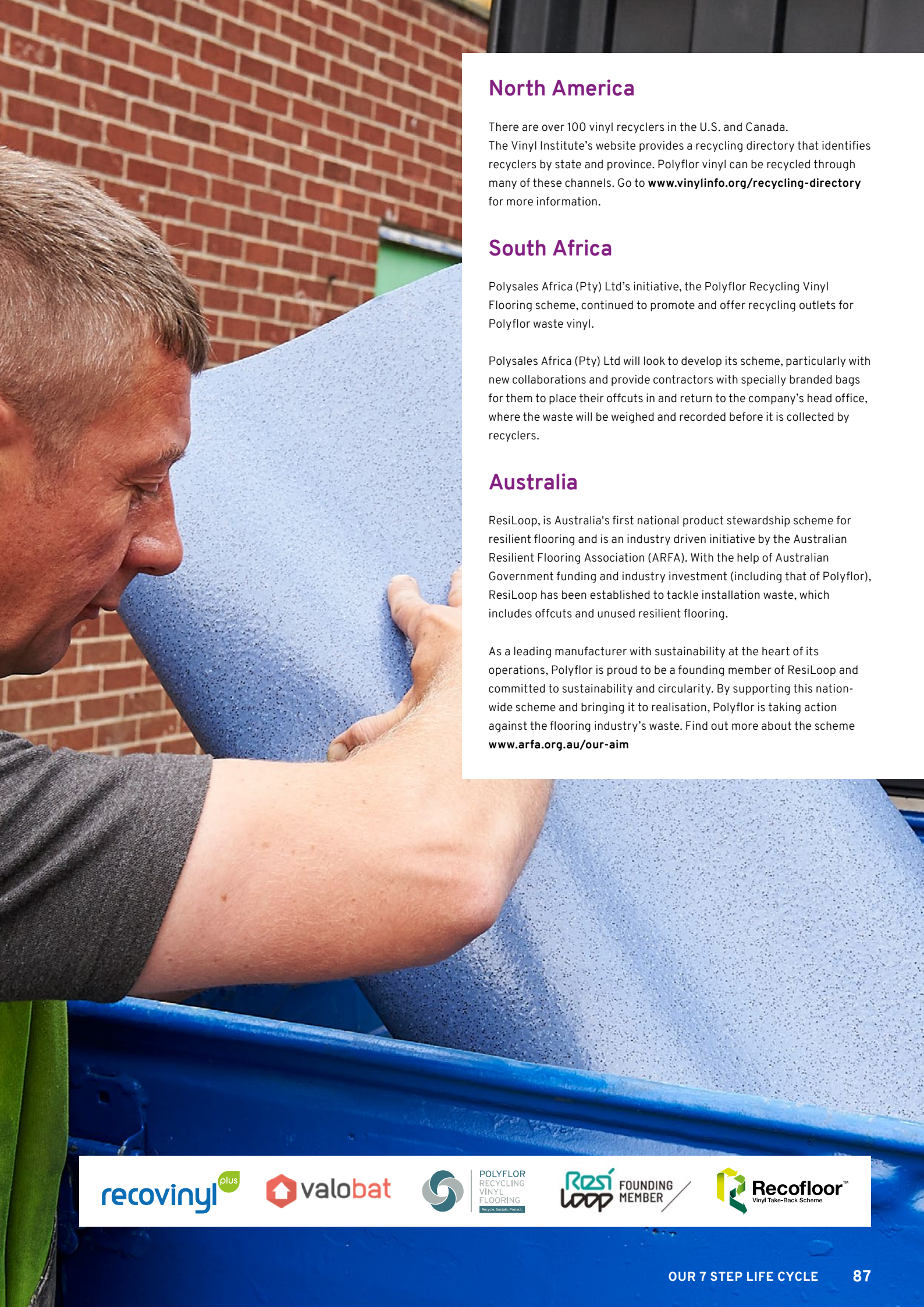
Polysales Africa (Pty) Ltd's initiative, the Polyflor Recycling Vinyl Flooring scheme, continued to promote and offer recycling outlets for Polyflor waste vinyl.

Polysales Africa (Pty) Ltd will look to develop its scheme, particularly with new collaborations and provide contractors with specially branded bags for them to place their offcuts in and return to the company's head office, where the waste will be weighed and recorded before it is collected by recyclers.

Australia

ResiLoop, is Australia's first national product stewardship scheme for resilient flooring and is an industry driven initiative by the Australian Resilient Flooring Association (ARFA). With the help of Australian Government funding and industry investment (including that of Polyflor), ResiLoop has been established to tackle installation waste, which includes offcuts and unused resilient flooring.

As a leading manufacturer with sustainability at the heart of its operations, Polyflor is proud to be a founding member of ResiLoop and committed to sustainability and circularity. By supporting this nation-wide scheme and bringing it to realisation, Polyflor is taking action against the flooring industry's waste. Find out more about the scheme www.arfa.org.au/our-aim



Environmental Assessments



90 PRODUCT ASSESSMENTS

96 GREEN BUILDINGS

Product Assessments



GOOD TO KNOW!



LCAs and EPDs are important for greater transparency, reduced carbon footprint and achieving client sustainability targets. Polyflor has used LCA on its products since 2005.

Environmental assessments or ‘Green Labels’ legitimately help specifiers make informed decisions on the environmental profiles of construction products. Environmental Product Declarations (EPD) are the next step, creating ONE worldwide harmonised standard for reporting of environmental performance.

About EPD

An EPD is a Type III environmental label which transparently communicates the environmental performance of products and services throughout their entire life cycles. It quantifies the environmental impact, such as embodied carbon, ozone depletion, and acidification.

Understanding EN 15804 & ISO 14025

Both ISO 14025 and EN 15804 are vital tools for promoting sustainability, reducing environmental impact, and meeting certification requirements. While ISO 14025 offers a broad framework for all industries, EN 15804 ensures detailed, sector-specific guidance for construction materials.

EN 15804 is considered the most popular global standard for producing environmental product declarations (EPD) for construction products. It provides core product category rules (PCR) for assessing construction products directly or may be used for developing even more detailed PCR for specific product categories.

An EPD that is compliant with ISO 14025 is a certified report that provides quantifiable environmental data to compare products that serve the same function. It's a Type III environmental declaration, meaning it's a standardised way to communicate a product's environmental impact. EPDs are based on Life Cycle Assessments (LCAs) that follow ISO series 14040.

EPD benefits

A benefit of specifying a product with an EPD is that it supports the environmental goals of the stakeholders from design to use, and transparently reports environmental impact data across the product's life cycle.

Importantly, EN 15804 EPDs create harmonisation of schemes such as BREEAM, LEED, SKA, WELL, DGNB, FDES / HQE and GreenTag, which levels the playing field and is easier to compare.

Importance of EPDs

EPDs communicate verifiable, accurate, environmental information for products and their applications, expressed in information modules which allow easy organisation and expression of data throughout the life cycle of the product.

The standard provides a way to develop a Type III environmental declaration of construction products and is part of a collection of standards intended to assess the sustainability of construction works. It provides core product category rules (PCR) for the Type III declarations.

In modern low-energy buildings, energy consumption during operation is significantly lower – and thus also the total greenhouse gas emissions – so that the use phase is responsible for only about 60 percent of greenhouse gases, while the construction phase accounts for 40 percent. The influence of the construction phase on the building's (overall lower) environmental impact has thus doubled. In a truly zero-energy building, the construction phase would even account for 100 percent of total greenhouse gas emissions.

As energy efficiency increases, the relative influence of the construction phase also increases – and with it the importance of EPDs, as only these enable a scientific and reliable assessment of the construction phase and the associated environmental impacts.

Specifically, extra points can be gained on BREEAM and LEED assessments, for instance:

- One bonus ‘uplift’ point can be awarded for the use of one of our ranges where a 3rd party verified EN 15804 (ISO 14025) compliant EPD is available
- Polyflor ranges can contribute to the LEED v4 score through specific environmental product declarations (EPD), which can provide 1 point

Total carbon figure

It's important to review all the data on an EPD, but the total carbon or GWP (Global Warming Potential) figure is the most relevant piece of data on an EPD. However, it is important to note that some EPDs include the assumption of vinyl being recycled at the end of life, which lowers the GWP figure. Polyflor does not automatically include the recycling data to reduce the GWP figure, as we believe this to be misleading – sadly, not all vinyl is recycled at the end of its life – this figure can be deducted if the vinyl waste is recycled via our recycling scheme, Recofloor, or other take-back options which are available globally.

Furthermore, the Recommended Service Life of a product should also be considered – albeit it is not an exact science and is based on the manufacturer's understanding of installation, use and maintenance – longevity is as important, for fewer replacements, as the GWP figure.



GOOD TO KNOW!

Polyflor's EPDs have been independently verified by leading establishment, IBU (Institut Bauen und Umwelt e.V.), for complete assurance.

What is the difference between the Reference Service Life (RSL) and the Recommended Service Life on an EPD?

The Reference Service Life is the standardised period used on an EPD, which is typically 1 year. However, EPDs also disclose a 'Recommended Service Life' which reflects an assumed, practical and user-oriented time frame. This may be anything from 2 years to 50, and takes in to account the type of flooring, use area, foot traffic volume and nature, as well as frequency and type of maintenance to optimise longevity (as regards to flooring).

The Recommended Service Life of a Polyflor range can be 30 years for smooth homogeneous (including ESD), 20 years for safety (Polysafe), 25 years for heterogeneous smooth and 20 years for LVT. These realistic assumptions are based on years of market experience.



DON'T FORGET!

Service life is as important as a low CO₂ figure.

Product Type	Ranges	IBU Product Specific EPD	INIES FDES
Homogeneous	Palettone PUR	✓	✓
	Pearlazzo PUR	✓	✓
	Prestige PUR	✓	✓
	Classic Mystique PUR	✓	✓
	2000 PUR	✓	✓
	XL PU	✓	✓
	Standard XL	✓	✓
	Polyflex Plus PU	✓	✓
	Palettone SD	✓	✓
	Finesse SD	✓	✓
	Polyflor SD	✓	✓
	Finesse EC	✓	
	Polyflor ROF		✓
Heterogeneous	Geotone PUR	✓	
	Expona Flow PUR	✓	✓
	Forest fx PUR	✓	✓
	Bloc PUR	✓	✓
	Silentflor PUR	✓	✓
	Acoustix Forest fx PUR	✓	✓
	Architex PUR	✓	✓
	Secura PUR	✓	
Safety	Designatex PUR	✓	
	Polysafe Quattro	✓	
	Polysafe QuickLay PUR	✓	
	Polysafe Astral PUR	✓	
	Polysafe Mosaic PUR	✓	
	Polysafe Vogue Ultra PUR	✓	
	Polysafe Standard PUR	✓	
	Polysafe Wood fx PUR	✓	
	Polysafe Wood fx Acoustix PUR	✓	
	Polysafe Stone fx PUR	✓	
	Polysafe Verona PUR Original	✓	
	Polysafe Verona PUR Pure Colours	✓	
	Polysafe Hydro	✓	
	Polysafe Hydro Evolve	✓	
	Polysafe Ultima	✓	
	Polysafe Apex 55	✓	
	Polysafe Apex	✓	
	Expona Control PUR	✓	
LVT	Expona Design PUR	✓	✓
	Expona Commercial PUR	✓	✓
	Conceptline PUR	✓	
	Fusionline PUR	✓	
	Fusionline Acoustic PUR	✓	
	Affinity 2 ^{SE} PUR	✓	✓
	Camaro PUR	✓	✓
	Colonia PUR	✓	✓
	Camaro Rigid Core PUR	✓	✓
	Expona EnCore Rigid Loc PUR	✓	✓
	Expona Simplay PUR	✓	✓
	Expona Simplay 19dB PUR	✓	✓
	Expona Superplank*	✓	
	MiPlank*	✓	
	MiPlank Acoustic*	✓	

*Available only in Australia

The Global GreenTag^{Cert™} scheme operated by Global GreenTag P/L is a third-party ecolabel programme that rates sustainable products for the built environment.

The assessment of products is based on a life cycle approach and measuring the impact of products and their ingredients, outlined in the following critical areas:

- Reduction of energy & greenhouse gases
- Habitat & land degradation
- Toxicity to land, air & water
- Resource depletion & efficiency
- Human health & ethical employment

Polyflor was the first commercial vinyl floor covering organisation to achieve Global GreenTag LCARate[™] certification across its key ranges. GreenTag's LCARate[™] is an EPD and is a sustainability rating system

based on life cycle analysis (LCA) and EcoPOINT score. The LCA ratings are split into four categories for easy product selection: Bronze (Good); Silver (Very Good); Gold (Excellent) and Platinum (World Leading). Polyflor's ranges perform very well, achieving LCARate[™] Silver PLUS and Gold PLUS (the 'PLUS' denotes the link to additional certification via the GreenRate[™] system).

In addition to the Global GreenTag LCARate[™], Polyflor achieves GreenRate[™] Level A across these certified ranges. Maximum points are scored in the Materials 'Responsible Finishes' and IEQ-VOC sections of the Green Star[®] rating tools. For example, a GreenRate[™] Level A, with an EPD, achieves 100% of available credit points in sustainable products and refurbishment products.

Product Type	Product Range	LCARate [™]	GreenRate [™]	EcoPOINT
Homogeneous	Palettone PUR	Silver PLUS	Level A	0.55
	Classic Mystique PUR	Gold PLUS	Level A	0.48
	XL PU	-	Level A	-
Heterogeneous	Expona Flow PUR	Silver PLUS	Level A	0.49
	Bloc PUR	Silver PLUS	Level A	0.51
	Forest fx PUR	Silver PLUS	Level A	0.49
	Silentflor PUR	Silver PLUS	Level A	0.56
Safety	Polysafe Verona PUR	-	Level A	-
	Polysafe Standard PUR	-	Level A	-
	Polysafe Stone fx PUR	Silver PLUS	Level A	0.51
	Polysafe Wood fx PUR	Silver PLUS	Level A	0.51
	Polysafe Quattro PUR	-	Level A	-
	Polysafe Apex	-	Level A	-
LVT	Expona Commercial PUR	Gold PLUS	Level A	0.38
	Expona Design PUR	Gold PLUS	Level A	0.39
	Affinity PUR*	-	Level A	-
	Camaro PUR	-	Level A	-
	Expona Superplank*	Gold PLUS	Level A	0.38
	The Native Collection*	Gold PLUS	Level A	0.38
	Genero Design Plus*	Gold PLUS	Level A	0.38

To view certificates visit www.globalgreentag.com/products

*Available only in Australia.



Green Buildings

Barbara Hepworth Building, University of Huddersfield achieved "BREEAM Excellent".



Polyflor’s vast range of products, technical support and best value flooring, means you can maximise your BREEAM score without any compromise on performance, choice or budget.

Building Research Establishment’s Environmental Assessment Method (BREEAM) is the longest standing and most widely used environmental assessment method for buildings in the UK, with brand recognition globally.

Credits are awarded according to performance in 10 different categories for measuring sustainability: Management; Health & Wellbeing; Energy; Transport; Water; Materials; Waste; Land Use & Ecology; Pollution; Innovation (extra). They are then added together to produce an overall score for the building on a scale shown below:

BREEAM Rating	% Score
Outstanding	Less than top 1% of UK new non-domestic buildings (innovator).
Excellent	Top 10% of UK new non-domestic buildings (best practice).
Very Good	Top 25% of UK new non-domestic buildings (advanced good practice).
Good	Top 50% of UK new non-domestic buildings (intermediate good practice).
Pass	Top 75% of UK new non-domestic buildings (standard good practice).

How Polyflor contributes on a BREEAM® project

Polyflor products contribute to the award of BREEAM credits within the following categories – Materials, Health & Wellbeing and Waste:

Materials

The Materials section makes up 12.5% of the overall scoring. Polyflor contributes to MAT 01, MAT 03 and MAT 06.

MAT 01: Life Cycle Impacts
Specific Requirement

Use construction materials with a low environmental impact (including embodied carbon) over the full life cycle of the building.

Polyflor ranges have 3rd party verified EN 15804 compliant EPDs.

Polyflor contributes 1 point for MAT 01.

MAT 03: Responsible Sourcing for Materials
Specific Requirement

Specification of materials for key building elements must be responsibly sourced.

Polyflor ranges certified to Responsible Sourcing standard
BES 6001 ‘Excellent’, contributes 7 points.

Polyflor is certified to **ISO 14001** and contributes **1 point for EMS certification.**

Use of Polyflor ranges with BES 6001 ‘Excellent’ and ISO 14001 certification, provide total points available.

MAT 06: Material Efficiency
Specific Requirement

Optimise material efficiency to minimise the environmental impact of material use and waste without compromising on structural stability, durability or service life of the building.

Use of Polyflor floor coverings help contribute to 1 credit on MAT 06 with up to 40% recycled content and 30-year service life.



Health & Wellbeing

The Health & Wellbeing section makes up 15% of the overall scoring, offering 10 credits in total. Polyflor can contribute towards 1 credit for HEA 02 and can have a positive outcome for HEA 01 and HEA 05.

HEA 02: Indoor Air Quality
Specific Requirement

Encourage a healthy environment through specification and installation of appropriate ventilation, equipment and finishes.

Polyflor can contribute towards 1 HEA 02 credit through conformance to EN 14041:2004.

Minimise sources of VOCs and formaldehyde with Polyflor ranges, which are REACH compliant, do not contain formaldehyde and conform to the E1 declaration and are all certified as low VOC.



HEA 01: Visual Comfort
No Specific Requirement

Optimise best practices in daylight and artificial lighting design. Consider Polyflor ranges with low light reflectance values (LRV) to support light optimisation.



HEA 05: Acoustic Performance
No Specific Requirement

The use of materials to absorb and dampen sound should be considered to reduce reverberation and echo. Using Polyflor’s Acoustifoam and Acoustic ranges, such as Forest fx Acoustix, Wood fx Acoustix and Silentflor, along with appropriate ceiling tiles and wall panels, can greatly enhance acoustic quality.



Waste

The Waste section makes up 7.5% of the overall scoring, offering 7 credits in total. Polyflor can contribute to the credits available to flooring for WST 01 and will contribute towards a maximum score for ‘diversion of resources from landfill’.

WST 01: Construction Waste Management
No Specific Requirement

Promote resource efficiency through effective management and reduction of construction waste. Specifying Polyflor ranges and the Recofloor take-back scheme demonstrates diversion from landfill, potentially contributing towards 1 credit for diversion of resources from landfill and 1 exemplary level credit - greater volume (85%) or weight (95%) being diverted from landfill.



Management

Deliver whole life value through life cycle costing (LCC) to improve design, specification, in-use maintenance and operation, promoting economic sustainability. There are a total of 4 credits available.

MAN 02: Life Cycle Cost & Service Life Planning
No Specific Requirement

Polyflor can provide positive LCC outcomes, particularly in-use where favourable, low-cost maintenance is implemented, and fewer replacements are required over a 30-year service life.



Leadership in Energy & Environmental Design (LEED®) is a sustainable building certification programme that rewards best-in-class building strategies and practices. Stringent criteria are set which a building project must meet to achieve LEED® certification. In doing so, specifiers will seek to use the most sustainable options available for the project.

The number of points achieved throughout the entire build establishes the level of LEED® certification for that project.

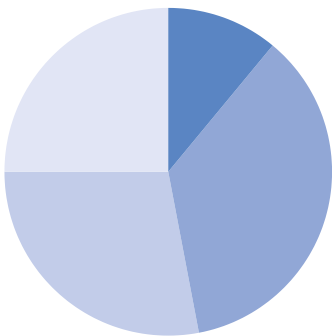
Four levels of certification

Certified	Silver	Gold	Platinum
40-49 points	50-59 points	60-79 points	80+ points

Today, there are more than 114,300 LEED projects around the world with approximately one third of all projects obtaining Gold or Silver certification.

LEED projects split by ratings

Platinum	Gold	Silver	Certified
11%	36%	28%	25%



How Polyflor contributes on a LEED® project

Materials & Resources (MR Credit)

Building Product Disclosure and Optimisation - Environmental Product Declarations - *Specific Requirement*
Polyflor can contribute to this LEED® credit through its product-specific environmental product declarations (EPD), which can provide 1 point.

Building Product Disclosure and Optimisation – Sourcing of Raw Materials (Bio-based and/or recycled Content and recyclability) - *Specific Requirement*
Polyflor flooring contains up to 85% sustainable material and uses bio-based ingredients. Ranges also contain up to 40% recycled material which typically includes post-consumer waste from the project site as well as pre-consumer (or post-production) waste, including process and sampling waste for instance and can be recycled at end of life. Materials are responsibly sourced and certified through BES 6001. 1 point is available.

Building Product Disclosure and Optimisation – Material Ingredients - *Specific Requirement*
Ingredients for Polyflor products are disclosed through Health Product Declarations (HPD), which provides 1 point for this credit.

Construction and Demolition Waste Management - *No Specific Requirement*
Polyflor vinyl is 100% recyclable and should not go to landfill.

Indoor Environmental Quality (EQ Credit)

Low Emitting Materials and Indoor Air Quality Assessment - *Specific Requirement*
Low VOC emissions are required with TVOC at 28 days ≤1000 µg/m³ and Formaldehyde at 28 days ≤10 µg/m³. VOC certification is available across all Polyflor ranges via FloorScore®, Indoor Air Comfort Gold and certification (Polyflor's certificates are available online at www.polyflor.com or www.scs-certified.com and www.eurofins.com).

Along with other materials used on the project, Polyflor products can contribute towards 1–3 points.

Interior Lighting and Daylight - *No Specific Requirement*
Optimise best practices in daylight and artificial lighting design. Consider Polyflor ranges with low light reflectance values (LRV) to support light optimisation.

The WELL Building Standard™ (WELL) is a performance-based system for measuring, certifying and monitoring aspects of a building that impact human health and wellbeing.

There are 10 core areas on a WELL Building Standard, which accrue points for Bronze, Silver, Gold or Platinum certification.



How Polyflor contributes on a WELL project

Polyflor floor coverings contribute to 2 specific requirements of a WELL project, as well as 3 'no specific' through criteria outlined below:

Materials

All Specific Requirements

Restricted Materials X01, Interior Hazardous Materials Management X02 & Enhanced Materials Restriction X05
The WELL Materials concept aims to reduce human exposure to chemicals that may impact health during building works or operationally. Materials used are REACH compliant and HPDs are available to verify threshold compliance.

VOC Restrictions X06
Polyflor complies with its low VOC ranges certified to Indoor Air Comfort Gold, FloorScore and M1.

Materials Transparency X07 & Optimization X08
Ingredients are verified by HPD.

Air

Air Quality A01 & A05: *Specific Requirement*
WELL requires buildings to reduce or minimise sources of indoor air pollution (VOC).

Polyflor ranges have low VOC emissions and zero formaldehyde and are certified to Indoor Air Comfort Gold and FloorScore which meet CDHP.

Mind

Restorative Spaces M07 *No Specific Requirement*
Polyflor offers ranges which contribute to a calming and comfortable environment using 'subdued colours, textures and forms', positively impacting mood and improving health and well-being.

Light

Visual Lighting Design L02 & Daylight Simulation L06 *No Specific Requirement*
Consider flooring style and LRV to maximise best practice in lighting design.

Sound

Sound Reducing Surfaces S05 *No Specific Requirement*
The use of materials to absorb and dampen sound should be considered to reduce reverberation and echo. Using Polyflor's Acoustifoam and Acoustic ranges, such as Forest fx Acoustix, Wood fx Acoustix and Silentflor, along with appropriate ceiling tiles and wall panels, can greatly enhance acoustic quality.

For more information on the WELL Building Standard™ please visit www.wellcertified.com

SKA Rating is an environmental assessment method, benchmark and standard for sustainable fit-outs. Where BREEAM® and LEED® focus on the environmental impact of the whole building, SKA is a benchmark and standard for non-domestic fit-outs, including Retail, Office and Higher Education.

Around 11% of the UK construction sector is involved in fit-outs and many buildings, particularly for retail and office, can have up to 40 fit-outs during their lifecycle.

SKA Rating helps landlords and tenants assess fit-out projects against a set of sustainability good practice criteria, comprising of over a hundred measures, incorporating energy, CO2 emissions, materials, waste, water, wellbeing, pollution and transport. The percentage score for the assessment across the given criteria, provides the fit-out project with a Bronze; Silver or Gold label. These ratings are reached by achieving 25%; 50% and 75% respectively, of the measures in scope.

How Polyflor contributes on a SKA project

Polyflor floor coverings contribute to the specific requirements of a SKA Rating project through criteria outlined below:

Specific Requirement

Responsible Sourcing

Polyflor ranges have been assessed and certified under BES 6001, which complies with the requirements of BS 8902. Polyflor is the only flooring manufacturer with an Excellent rating.



Low VOC Finishes

Polyflor ranges have low VOC emissions and zero formaldehyde and are certified to Indoor Air Comfort Gold, FloorScore and M1. Additionally, HPDs are available.



Soft Flooring – EPD

Polyflor products are supplied with an environmental product declaration (EPD), written in accordance with ISO 14025 standards.



No Specific Requirement

Designing Out Waste – Reduce Floor Finishes Waste

Criteria is to meet at least 50% or a higher 80% recycling target, whereby flooring can be reused or recycled through a manufacturer’s take-back scheme. Polyflor ranges can be recycled through the Recofloor take-back scheme and many of the Fast Track ranges can be reused, such as Expona Simplay PUR, Geotone QuickLay PUR and Polysafe QuickLay PUR.



Lighting and Visual Comfort

Consider flooring style and LRV to maximise best practice in lighting design.



For more information about specific Polyflor ranges for SKA projects, please contact us at info@polyflor.com or visit www.skarating.org

HQE™ is the French and international certification awarded to building construction and management, as well as urban planning projects. It promotes best practice and sustainable quality in building projects.

HQE™ certification aims to verify and approve the performance of a building and the four critical areas considered by the certification scheme, which include energy, environment, health and comfort. The performance levels attained are stated and endorsed in a certificate issued upon completion of the project. Within this overall building assessment, product and material lifecycles are considered.

Certification for the entire life-cycle of a building (applicable for non-residential buildings; residential buildings and detached houses as well as urban planning and development) covers the entire process, from planning and construction, through use. Throughout the life-cycle, sustainability is considered over four key aspects:

- ✓ Quality of Life

✓ Respect for the Environment
- ✓ Economic Performance

✓ Responsible Management

How Polyflor complies with HQE™

Many of Polyflor floor coverings comply with and contribute to HQE™ projects, on 3 key categories specific for flooring:

Specific Requirement / Exigence spécifique

Life Cycle Analysis (LCA) L'Analyse du Cycle de Vie (ACV)

Calculation of the project's environmental impacts in accordance with RE2020. Use our INIES FDES.
Calcul des impacts environnementaux de l'opération selon la RE2020. Utilisez nos INIES FDES.



Used Material Value Economie Locale

Component derived from a waste material recovery stream. Contains up to 40% recycled material.
Composant issu d'une filière de valorisation matière des déchets. Jusqu'à 40% de matière recyclée.



Indoor Air Quality Qualité de l'Air Intérieur

Measurement of airborne pollutants following renovation work. Our products are Afsset, IACG, M1, and FloorScore certified.
Mesure de polluants dans l'air après travaux. Nos produits sont certifiés Afsset, IACG, M1 et FloorScore.



No Specific Requirement / Pas d'exigence spécifique au niveau des produits:

Visual Comfort Confort Visuel

Best practices for natural and artificial lighting.
Bonnes pratiques sur l'éclairage naturel et artificiel.



Waste Déchets

Avoid sending it to landfill.
Eviter l'envoi à la décharge.



Water Eau

Limit water consumption.
Limiter la consommation d'eau potable.



Life Cycle Cost (LCC) Maitrise des Coûts

Encourage the use of life-cycle cost analysis.
Encourager l'utilisation d'une analyse en coût global.



In our Australian and New Zealand markets, Green Star® rating tools reward sustainability outcomes and encourage moving beyond standard practice. Green Star® is a registered Trade Mark of the Green Building Council of Australia. It provides a framework of best practice benchmarks and rates the environmental and sustainable performance of a building.

A Green Star® rating provides independent verification that a building or community project is sustainable and demonstrates leadership, innovation, environmental stewardship and social responsibility. Projects are assessed against a range of environmental impacts, which include Management; Indoor Environment Quality; Energy; Transport; Water; Materials; Land Use & Ecology; Emissions and Innovation.

All types of buildings, new and old, can achieve Green Star® ratings.

Buildings assessed using the Green Star® Performance rating tool can achieve a Green Star® rating from 1 to 6 ‘Star’ Green Star®. Green Star® projects (Design, As Built, Interiors and Communities) can achieve 4 to 6 Star Green Star® certification.

The rating tools to enable this are as follows:



Green Star – Performance:

Increasing levels of operational efficiency within existing buildings.

Green Star – Design & As Built:

Sustainable design and construction of public and private buildings, including hospitals, retail and industrial centres, offices, plus schools and colleges.



Green Star – Interiors:

Transforming interior fit outs of all buildings from shops to hotels.



Green Star – Communities:

Improving the sustainability of projects within the neighbourhood and community.



Green Star® is a registered Trademark of the Green Building Council of Australia

How Polyflor contributes on a Green Star® project

Polyflor floor coverings contribute to the specific requirements of a Green Star project through criteria outlined below:

Specific Requirement

Life Cycle Assessment

Polyflor products have third-party verified EPDs.



Responsible Building Materials

Polyflor uses responsibly sourced materials. Our products have LCARate and BES 6001 certification.



Indoor Pollutants

Polyflor ranges have low VOC emissions and zero formaldehyde and are certified to Indoor Air Comfort Gold and FloorScore.



No Specific Requirement

Construction and Demolition Waste

Polyflor vinyl is 100% recyclable and should not go to landfill. Polyflor is a founding member of ResiLoop, Australia’s first national product stewardship scheme for resilient flooring waste.



Lighting and Visual Comfort

Consider flooring style and LRV to maximise best practice in lighting design.



Corporate Social Responsibility



Economic Sustainability

Over the last 110 years the expansion of Polyflor’s parent company, James Halstead PLC, has been managed by four generations of Halstead’s. Established by James Halstead himself in 1915, the company’s original trade was the waxing and showerproofing of cloth for raincoats, before expanding into flooring in 1934. Today, Polyflor is an increasingly successful company, providing both economic and environmental sustainability.

Polyflor is a major employer in Greater Manchester and Teesside, providing jobs within sales, marketing, graphic design, human resources, I.T, purchasing and finance, as well as production, engineering, technical, warehousing and distribution. Our business ethics ensure that we minimise risk wherever possible, given the responsibility we have within the supply chain and to our employees across the globe.

The company’s strategic focus remains on flooring, although the strategy evolves over time, focus on sustainable growth is undiminished. This, therefore, underpins job security for Polyflor employees and benefits all stakeholders in the business.

Our commitment to durability, safety, design and sustainability excellence has earned industry recognition, including three Queen’s Awards for innovation and export and numerous environmental awards, including several coveted Green Apple Environmental Awards for our recycling scheme, Recofloor.

Responsible & Ethical Trading

Polyflor fully supports the UK economy as a UK based manufacturer and pays UK national insurance taxes on our UK payrolls. Our profits are subject to UK corporation tax, and as a UK based manufacturer, we also pay multiple direct environmental taxes and green levies, including UK Climate Change Levy (CCL) and Renewables Obligation (RO). These are paid via our energy bills which encourage energy efficiency but help fund the Renewable Energy Infrastructure needed for the future.

As a supplier we have stock availability and try to ensure timely deliveries. As a customer, we make timely payments, without imposing unrealistic payment terms. As an employer we continue to pay fair salaries to our employees.

Investment & Growth

Polyflor is a successful, global organisation with a dominant market share in the UK. Listed on the AIM market of the London Stock Exchange with a nine-figure turnover, as of 2025, Polyflor celebrates 77 years as a listed company, with an enduring reputation for financial stability.

Polyflor’s economic sustainability, growth and success are largely attributed to the depth of its customer focus. Polyflor has strong relationships throughout the entire supply chain and does not price-fix or undermine pricing structures, ensuring economic sustainability for all our customers across the 180+ countries we supply to.

Polyflor’s ongoing commitment to Research and Development through advanced technology has resulted in the creation of innovative and market leading products, with New Product Development at the core of Polyflor’s business philosophy, ensuring product is always meeting demands and on trend. This includes sustainability improvements, including ways to integrate recycled content and facilitate recycling at the end of life, and how we can reduce the embedded carbon footprint of our products.

Investing in green infrastructure

Significant investment into green infrastructure was made to develop and improve recycling initiatives. This includes financial and operational support across Recofloor, the UK’s leading recycling scheme for waste vinyl flooring. We are also an official partner of VinylPlus, and support Recovinyl, ResiLoop and ERFMI, in finding new, exciting and innovative ways to recycle.

New for 2025, Polyflor invested heavily into solar panels to generate renewable energy at its Greater Manchester production site, in the UK, making further carbon reductions.

Investment into such projects will continue to be important to Polyflor.

2025 Performance

Polyflor’s installations were ever diverse – reflecting the depth of our product portfolio and markets we supply to, covering all continents.

Within the UK, some of Polyflor’s most interesting projects included Millwall FC’s recently renovated hospitality “No.11 Lounge”, NCR Dundee famous for its ATM business and the recent major refurbishment of Butlin’s holiday camp, Bognor Regis.

Polyflor floor coverings were installed around the world. In Africa, the new Onandjokwe State Hospital in Namibia and the Hospital dos Queimados de Luanda, Angola, showcased our long history in healthcare. In Manati, Puerto Rico, we supplied global biopharmaceutical company, Bristol Myers Squibb further products for their 33-acre manufacturing facility. We also supplied many prestigious projects in France, including the Safran Aircraft Engines facility in Châtellerault - dedicated to maintaining and repairing military aircraft.

The leisure industry provided us with many exciting projects in 2025, including the Parc de jeux intérieur (Ô Park) in Castres, France – a soft indoor play centre for youngsters. Notably Polyflor flooring was installed in an increasing number of hotel projects such as the Shangri La and St Regis hotels in Singapore, as well as being fitted onboard the “Star of the Seas”, the largest cruise ship ever.



No.11 Lounge, Millwall FC

Polyflor’s Value Chain

It is important to Polyflor that we go beyond what is expected as a manufacturer, encouraging best practice throughout the flooring sector and adding value in pivotal ways to support our customers.

For our valued design community, Polyflor offers RIBA (Royal Institute of British Architects) approved CPD (Continuing Professional Development) courses, helping professionals keep their knowledge and skills up to date. Polyflor also continued support and involvement, as a Gold Member and an Annual Sponsor for Architects for Health, a non-profit organisation for those interested in improving health and well-being through healthcare design.

Our established Training Academy contributes to the value chain and continued to deliver high quality training courses throughout 2025 at its purpose-built facility as well as off-site locations. Further to this, Polyflor also offered its Floor Cleaning & Maintenance Course free of charge to our NHS and Education clients aimed at educating how to get the best out of flooring

by using the correct cleaning methods and products to facilitate a longer life and reduce ongoing costs.

In addition to providing training and education in getting the best out of our flooring, we believe that product stewardship is key, which is why we fully engage with all our customers to manage their waste Polyflor material and recycle, with Recofloor being a cornerstone of this principal. Recofloor is a cost-effective solution for managing waste. It is free if waste is taken to a distributors’ drop-off site, or a nominal cost is applied if waste material is collected from a specified site - this offers a saving of up to 70% when compared to landfill, which is financially beneficial for our customers, as well as promoting circular economy principals.

Polyflor flooring is extremely durable and can last 30 years if properly installed and maintained. Further benefit to both environment and cost is its low maintenance requirements. Numerous ranges are available for all interior applications for an easy to manage one-stop-shop, and we pride ourselves on our stock availability.

Governance

Polyflor Ltd. is part of James Halstead PLC, with UK headquarters based in Manchester. The James Halstead Group employs around 850 people, has 2 UK production sites and 21 sales distribution sites worldwide.

Polyflor Ltd. has a board of 5 directors who report to Mark Halstead, Chairman and the executive board of James Halstead PLC. Mark Halstead is the fourth generation of the family to head up the business.

Polyflor’s directors are responsible and accountable for the compliance of policies which form the basis of our Code of Conduct. This promotes equality, trust and integrity and ensures legal, regulatory and ethical compliance. We recognise the importance of good corporate governance and have chosen to apply the QCA code as our framework to do so. The QCA code was developed by the Quoted Company Alliance in consultation with a number of institutional small company investors as an alternative code applicable to AIM companies.

Standards of Conduct

Employees
We will treat employees fairly and use employment practices based on equal opportunity for all employees. Recruiting, employing and promoting employees on the basis of objective criteria and the qualifications and abilities needed for the job to be performed in line with the Equal Opportunities Policy.

Customers
We will provide high quality and value, competitive prices, and honest transactions to those who use our products. We will deal lawfully and ethically with our customers.

All employees are expected to behave respectfully and honestly in all their dealings with customers and the general public in accordance with the principles set out in this Policy.

Suppliers
We will deal fairly with our suppliers. We will seek long lasting business relationships, without discrimination or deception. In those dealings, we expect those with whom we do business to adhere to business principles consistent with our own.

Communities
We are committed to fostering good relationships with the communities in which we work. We will abide by all national and local laws, and we will strive to improve the wellbeing of communities through the protection of natural resources, through the encouragement of employee participation in charitable affairs.

National and International Trade
We will seek to compete fairly and ethically within the framework of applicable competition. We will comply with all applicable export control laws and sanctions when conducting business around the world.



Code of Conduct

Polyflor Limited is committed to the sustainable and responsible sourcing of raw materials. All suppliers are expected to cooperate with the Code of Conduct Policy and have business ethics which are aligned with our own. In return, Polyflor will deal fairly with all its suppliers, and will seek long-lasting business relationships, conducting business in an ethical and socially responsible manner.

All suppliers to Polyflor are expected to treat their employees with dignity and provide a fair wage, complying with relevant employment legislation. Polyflor has set out its expectations in Modern Slavery Act Compliance documentation, which all suppliers are expected to adhere to.

Suppliers are expected to have systems in place across their business to cover Quality, Environmental and Health and Safety matters. Polyflor prefers suppliers that are accredited to the following international standards in these areas:

- Quality – ISO 9001
- Environment – ISO 14001
- Health and Safety – ISO 45001

Polyflor recognises its supply chain responsibilities and maintains a register of 'Interested Parties and Their Requirements'. The Interested Parties identified include both our customers and our suppliers.

All suppliers to Polyflor will be made aware of this policy. Regular reviews will be conducted to ensure continual improvement of relevant systems, and to ensure continued compliance with relevant legislation and standards.

For more information on the Group’s leadership and corporate governance, please go to www.jameshalstead.com/investor/governance-leadership

Commitment to our Employees

As a major employer, Polyflor has a responsibility to its employees, ensuring their health and wellbeing as well as reducing labour turnover, which remains low. In fact, Polyflor has 25 and 40-year clubs for all employees who have been employed by Polyflor for the respective number of years, some of whom have worked for Polyflor for their entire careers (40+ years in some cases), joining straight from school. We have always been proud of our low labour turnover and colleagues’ length of service - retaining an experienced and knowledgeable workforce is extremely important to Polyflor.

Polyflor recruits internally and from the local, surrounding areas, advertising through local media, job centres, recruitment agencies and online. We offer graduate training programmes, internships and apprenticeships, in support of younger people wishing to develop their employment skills.

As standard practice, Polyflor has numerous training and development programmes; total compliance with the Equality Act 2010; employment health & safety policies and procedures are in place, along with

employee benefits available to all staff including a pension scheme, as well as enhanced maternity and paternity pay. Polyflor engages with all its staff through forums, annual Performance and Development Reviews, emails, Polyflor News and circulated letters.

Reflecting current and future changes in legislation, Polyflor updated 18 policies across all sites in 2025, including EDI Policy, Menopause Policy, Maternity & Paternity Leave and Sexual Harassment Policy.

The Polyflor Team in 2025

Employee Contracts	2021	2022	2023	2024	2025	+/-
Full Time Employees	460	480	508	489	484	↓ 1%
Part Time Employees	3	9	14	11	11	0%
Temporary Employees	25	36	30	20	13	↓ 35%
Permanent Employees	438	453	492	480	482	↑ 0.4%
Apprenticeships	1	3	3	4	5	↑ 25%
Total Employees	463	489	522	500	495	↓ 1%

Recruitment	2021	2022	2023	2024	2025	+/-
Female New Recruits	11	15	11	6	5	↓ 17%
Male New Recruits	43	39	37	28	22	↓ 21%
Total New Recruits	54	54	48	34	27	↓ 21%

WHAT WE DO: RECRUITMENT

- ✓ Positions are advertised internally and externally.
- ✓ Improved recruitment process includes the DISC profiling tool to understand ‘fit’ as well as ability.
- ✓ Employees are typically local and represent the social demographic of the local area.
- ✓ We employ graduate trainees, interns and apprentices with requirements reviewed on an annual basis.

Looking After our Workforce

Retention	2021	2022	2023	2024	2025	+/-
Labour Turnover	13%	10%	9.6%	6.6%	18.3%	↑ 177%
Total Employees in 25-Year Club	87	94	94	78	86	↑ 10%
New Members in 25-Year Club	7	7	0	8	8	0%
Total Employees in 40-Year Club	11	11	11	6	5	↓ 17%
New Members in 40-Year Club	0	0	0	1	0	↓ 100%

Polyflor’s 25 & 40 Year Clubs

In recognition of our long-standing and loyal workforce, we have 25 and 40-Year Clubs, which is something Polyflor is extremely proud of. As testament to Polyflor’s success in retaining valued and experienced employees, we had 86 members in the 25-Year Club (a 10% increase) and 5 members in the 40-Year Club (a 17% decrease). Cumulatively, the 25 and 40-Year Clubs made up an amazing 18% of Polyflor’s workforce, with 91 employees.

Engagement & Retention

Employee Forums were well-established, and we conducted an annual employee engagement survey at Riverside, which enabled Polyflor to produce an action plan based upon the feedback, further enhancing employee engagement.

We also improved the onboarding process for all new starters resulting in a 95% retention rate.

WHAT WE DO: EMPLOYEE BENEFITS & WELLBEING

- ✓ Pension Scheme for every employee after 3 months of employment with Polyflor.
- ✓ Rewards for outstanding performance.
- ✓ Company social club for all employees.
- ✓ Breakout zones, with seating and facilities to buy or prepare food are available on all sites.
- ✓ Areas to sit outside are accessible at all Polyflor sites.
- ✓ Bike sheds and shower facilities are obtainable at the Whitefield and Royton sites.

WHAT WE DO: RETENTION

- ✓ Low staff turnover with 25 and 40-year clubs.
- ✓ Understanding staff turnover through exit interviews and feedback forms.

DID YOU KNOW?



In 2025, our 25 and 40 Year Clubs made up 18% of Polyflor’s workforce.

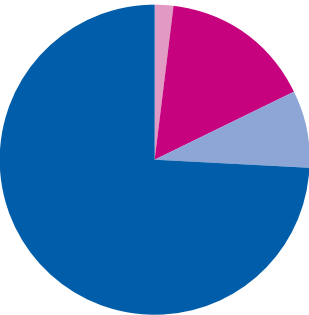
Equality & Diversity

Both construction and manufacturing sectors are typically male dominated. Polyflor’s ratio of women to men reflects this with 18% to 82%. However, Polyflor has made inroads to increase females employed across the business and in 2025 there were 87 female employees, of which 5 were new recruits.

Interestingly, of all female employees 10% were managers. There were 10 female managers, which was an 11% increase on the previous year, and the ratio of females to males in management positions was 2 to 9.

The ages of Polyflor’s employees are varied, although two-thirds of our team in 2025 were aged 46 and over - this is largely due to successful retention.

Employees by Gender



Gender Equality	2021	2022	2023	2024	2025	+/-
Male Employees	376	396	425	411	408	↓ 1%
Male Managers	40	40	35	38	45	↑ 18%
Female Employees	87	93	97	89	87	↓ 2%
Female Managers	10	12	11	9	10	↑ 11%

Employees by Age



Age Equality	2021	2022	2023	2024	2025	+/-
16-25	22	24	32	27	19	↓ 30%
26-35	54	63	70	73	67	↓ 8%
36-45	93	91	97	92	91	↓ 1%
46-55	139	140	139	125	122	↓ 2%
56+	155	164	184	183	196	↑ 7%

WHAT WE DO: EQUALITY & DIVERSITY

- ✓ Equality, Diversity & Inclusion (EDI) policy.

✓ Modern Slavery Act Statement.

✓ Menopause, Sexual Harassment, Anti-bullying and Anti-discrimination policies.

✓ Anti-ageist, with 40% of employees aged 56+ and 25% being 46-55.

✓ Ratio of women to men is 18% to 82%.
- ✓ Ratio of females to males in management positions is 2 to 9, respectively. However, 10% of female employees are managers with 11% of male employees holding management and supervisory positions (this was 9% and 15% in 2020).

✓ Maternity and paternity policy with flexible return to work.

✓ Targeted action to support colleagues’ return to work.

Health & Safety

Again in 2025, there were no serious accidents and injuries reported. Total accidents across our UK sites decreased by 13% resulting in a 78% decrease on Actual Days Lost through LTA, compared to 2024.

For the fifth consecutive year we offered free flu jabs to our employees to help prevent or limit this illness and support welfare. We also introduced a new occupational health provider, to further support the health and wellbeing of our team.



WHAT WE DO: HEALTH & SAFETY

- ✓ SA 8000 and ISO 45001.

✓ We circulate a ‘handling stress at work’ policy.

✓ A health & Safety Management procedure is in place – in accordance with HSG65, Health & Safety Executive Document Guidance.

✓ Potential safety risks and incidents are reported for action and avoidance.

✓ Accident reporting is in line with ISO 45001 guidance - all work-related injuries are recorded and followed up with a risk assessment and remedial action.

✓ No fatalities have ever been recorded in the company’s history.

✓ A Pedestrian Policy is in place including demarcated pedestrian pathways and crossings and high visibility vests are issued to employees or visitors who walk around our warehousing facilities.

✓ Ear plugs are used in production, within hearing protection zones in various locations around the factory.

✓ Occupational Health – medical and fitness checks for new employees as well as ongoing health checks for employees, particularly Polyflor fleet drivers.

✓ Work zone assessments are conducted by Polyflor’s H&S Manager and occupational health nurse.

✓ Free flu jabs available to employees to support welfare.

✓ Dedicated and trained First Aiders and Fire Marshalls are located around the business.

Loss Time Accident

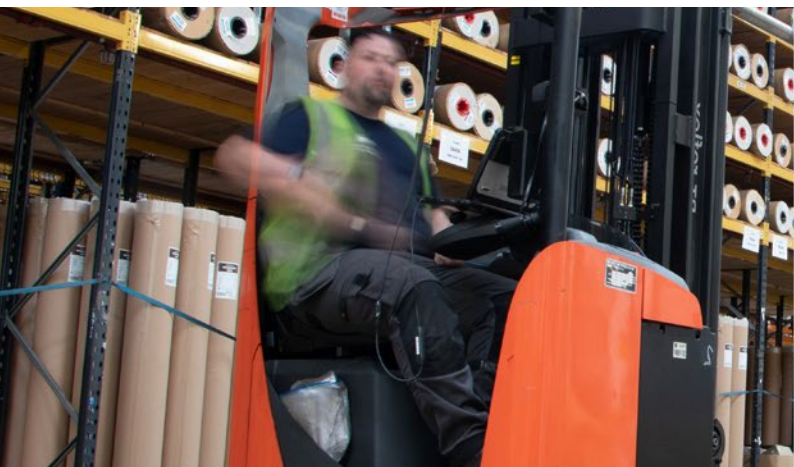
Health & Safety	2021	2022	2023	2024	2025	+/-
Loss Time Accident (LTA)	11	9	7	8	7	↓ 13%
Actual Days Lost through LTA	79	70	105	160	36	↓ 78%

Training, Development & Reward

In 2025, Polyflor implemented a new Annual Review Process online for salaried employees, which focused on delivering high-quality personal development plans to support skills and career development for all employees.

Training and development remained high with a large focus on Environmental and Health & Safety training. Amongst the training offered by Polyflor, Forklift Truck Assessments, Racking Awareness & Inspection and general Fire Marshal and First Aid Courses were included. We also invested in ACCA (Accountancy Qualification) for 2 of our Finance employees.

Our wonderful team also comprised 5 apprentices in 2025 – a 25% increase on 2024. They were supported with their vocational courses which included Level 2 and 5 across the company in Production, Engineering, HR, Transport and Customer Technical Services Department (CTSD).



WHAT WE DO: TRAINING & DEVELOPMENT

- ✓ Polyflor’s training is audited to ISO 9001, ISO 14001 and ISO 45001.
- ✓ An enhanced induction programme is undertaken by new employees, including an environmental induction.
- ✓ Appraisals identify areas of strength and opportunities or targets.
- ✓ Professional development is encouraged through courses and training.
- ✓ Opportunities in different departments are often distributed internally throughout the business, although obtaining the right skill set is important so positions are advertised to external candidates.
- ✓ Polyflor engages with all staff regarding environmental issues, directly through email or letter as well as indirectly through www.polyflor.com, social media and this annual report which is circulated throughout Polyflor.
- ✓ Polyflor’s Training Academy for floor fitting skills is accessible to employees, which improves their understanding of Polyflor flooring and provides transferable skills for their own homes.



What Our Employees Say

“My operational management course is helping my career by strengthening my ability to organise our processes and it is giving me practical tools that I can apply at work, improving how I support the production team’s performance.

“This learning opportunity has helped me guide the production team with clear direction, stronger communication, and is already opening up opportunities for greater responsibility and future progression.”

Stuart McLennan, Production Coordinator (Riverside) - Apprenticeship in Operational Management

Once more, colleagues were rewarded for outstanding performances by the business, with some recognition leading to 10 internal promotions – a 100% increase on the previous year.

Reward & Development	2021	2022	2023	2024	2025	+/-
Internal Promotions	5	10	10	5	10	↑ 100%
Employees Undergone Training Programmes	463	462	379	364	152	↓ 58%



Commitment to our Communities

As a responsible manufacturer, Polyflor has a duty of care to ensure that the impact of day-to-day operations from its business to the local community is minimal. We also want to ‘give back’ wherever we can and support our local heroes... Let’s do good.

Good Neighbours

As such the company has procedures and policies to address issues which may arise in line with ISO 14001 and BES 6001, including a robust complaints procedure, where these issues are regularly reviewed at Environmental Steering Meetings. It is the responsibility of the Directors to initiate a project in instances where the source of a complaint is persistent and requires a solution. Where a complaint form is received, the company has a formalised procedure as per its BES 6001 objectives to respond and action within 7 days of receiving it. The recording of these complaints is audited and reported on annually.

Polyflor’s Whitefield site is the original production site and located within a residential area (the site is over 100 years old and older than many of the nearby houses). For this reason, continued efforts to reduce noise pollution and emissions remain important for harmonisation between this production site and its neighbouring residents. As well as ensuring HGVs turn off engines during evening and early morning deliveries and collections, investment has also been made into acoustic engineering and into new electric forklift trucks, to help minimise noise levels.

Given the proximity of the 100s of residents to this 24-hour production site (Monday to Friday), complaints can be difficult to control, and the number of complaints from our neighbours can fluctuate and vary year on year. Complaints were exceptionally low in 2024 and increased by 75% to 7 complaints, of which 4 were noise related. As always, the 7 complaints were promptly handled and resolved. Despite complaints increasing, this was very low and was testament to the production site and ongoing BES 6001 and ISO 14001 objectives. Polyflor continues to strive to prevent complaints from the outset and continues to interact closely with its communities.



Good Support

As part of ongoing CSR commitments, Polyflor continues to liaise with and support the local communities in which it operates. It is particularly important to give something back to local communities – our (often unsung) heroes who make a massive difference - as well as contributing to causes further afield.

Polyflor provides support to its local communities in many ways, including donating product, money and time. When Polyflor is involved in donating flooring to charitable projects, the marketing, sales and distribution teams invest a lot of time through support and communication: They work together in arranging a suitable product, ordering and despatch. There is a duty of care in ensuring the right flooring is specified and delivered in a timely manner and followed up with appropriate customer aftercare.

Employees are also allowed to engage with charitable organisations and events, where appropriate. This can include fundraising or supporting their peers (we allow time during work hours for communicating and organising collections for selected charities and food banks) or carrying out volunteer work as another way for employees to feel fulfilled outside of their role.



Let's do good

Polyflor’s Highlights

CSR activities are important to Polyflor and over the last 8 years, Polyflor has donated £167,271 to local charities in the UK.

In 2025, Polyflor supported 10 amazing charities by donating a total value of £32,726 both financially and in flooring. Polyflor employees also raised £600 in financial contributions plus food and toy gifts, in support of various local and national charities in the UK. Here are some examples of how we helped our communities in 2025.

Bury Council Fostering Team

Once again, we showed our commitment and support to Bury Council's Fostering Team, which helps children stay connected to their community, school, friends, and family. We did so by making a financial donation, and employees generously bought Christmas presents for the children in foster care over the festive period. A party was organised by Bury Council, where every child and young person received their gifts from Father Christmas himself.



The Seashell Trust

In 2025 Polyflor donated £1,000 to the Seashell Trust, a charity transforming the young lives of those with the most complex disabilities. Seashell is a national learning disability charity supporting children and young adults with complex learning difficulties, disabilities, and additional communication needs across the UK.



Bury Hospice

Polyflor donated a further £1,000 to Bury Hospice, which provides invaluable end-of-life, palliative care and support to its patients and their families.

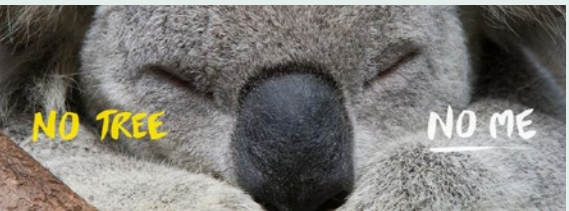


Australian Koala Foundation

In 2025, Polyflor Australia was proud to work with a fantastic national charity dedicated to supporting one of its most iconic, indigenous species.

The Australian Koala Foundation (AKF) are dedicated to the effective management and conservation of the koala and its natural habitat.

Volunteers from Polyflor Australia have so far planted 105 trees at the Quinlan's reserve, a 40-hectare property in Gheerulla, Queensland, and hope to continue growing their partnership.



Free Apprentices' Training Courses

For a third consecutive year, Polyflor Ltd. Collaborated with F. Ball and Co. Ltd., known for its flooring adhesives and subfloor preparation products, to provide crucial FOC flooring installation training courses for apprentices throughout 2025.

Polyflor hosted 2 training courses at its purpose-built Training Academy in Greater Manchester, with 2 held at F. Ball's Centre of Excellence in Staffordshire. The courses serviced first-year (Level 1) apprentices hired by Polyflor's numerous flooring contractor customers. Their training focused on all aspects of vinyl sheet installation, including setting out, adhering to the sheet, and heat-welding seam joints.

This initiative helps to address growing labour shortage concerns within the UK construction industry by engaging with future flooring installation professionals from a young age, and it is hoped that the courses will assist in replenishing the ongoing deficit of contract flooring installers.

Unfortunately, few technical colleges in the UK currently operate floor-laying courses as part of their standard curriculum, largely due to the CITB classification of flooring as a furnishing trade rather than a construction trade.

Employers can take advantage of the Government's Apprenticeship Levy. However, hiring apprentices remains a high cost and significant responsibility for flooring contractors.

Amidst difficult industry conditions, Polyflor Ltd. endeavours to support and invest in the future generation of flooring professionals.



About this Report

This report provides an overview of Polyflor’s sustainability performance for the 2025 calendar year and enables us to communicate to all stakeholders, be accountable for our sustainability activities and identify where improvements should be made.

Report Boundary

The environmental data reported is required as part of our BES 6001 sustainability objectives and framework, relating to our 2 production sites and distribution site in the UK. In compliance to our BES 6001 Excellent rating, the methodology used for significant environmental aspects is outlined herewith.

Polyflor Environmental Impacts Assessment - Methodology

General

Polyflor has assessed its operations and as a result has identified environmental impacts of the business.

Responsibilities

It is the responsibility of Polyflor Senior Management to systematically examine their business operations and identify possible and actual effects on the environment.

Control Measures

- Internal procedure titled “Environmental Aspects Identification and Assessment”.
- Register of Environmental Aspects.
- Environmental Aspects Identification and Assessment Form.
- Register of legal requirements.
- Environmental Objectives.

Identification of Environmental Aspects

Polyflor has identified 27 non-significant aspects and 6 significant aspects. Identification of all Environmental Aspects consider the following:

- Possible and actual effects on the environment.
- Type of activities carried out.
- Use of materials and utilities.
- Generation of solid and liquid waste.
- Discharges to sewer or surface waters.
- Emissions to atmosphere.
- Energy consumption.
- Transport and distribution.
- Noise emissions.
- Packaging.
- Housekeeping and visual impacts.
- Effect of fire.
- Effect of flooding.
- Electrical failure.
- Spillages on site.

Significant Environmental Aspects

- EA13 Generation of Waste for Off-Site Disposal or Reclamation
- EA15 Environmental Impact of Products
- EA17 Packaging of Final Product
- EA24 Effect of Spillages on Site
- EA26 Presence of Asbestos in Building Materials on Site
- EA36 Climate Change and Energy

Assessment of Significance

Environmental Aspects are assessed based on environmental risk.

The severity score will be based on the following:

- 1-4 = Trivial effect.
- 5-8 = Minor effect.
- 9-12 = Major effect.

The likelihood will be based on the following:

- 1 = Improbable occurrence.
- 2 = Possible occurrence.
- 3 = Occasional occurrence.
- 4 = Regular occurrence.

The significance is calculated from multiplying the severity by the likelihood. An aspect is considered significant if the significance score is greater than 25.

Environmental Aspect Identification and Assessment Form

Each aspect identifies the following criteria.

- Description of the area of activity.
- Description of the environmental impact.
- Specific activities associated with impacts.
- Mitigation strategies (objectives).
- Legal requirements.

Review of Environmental Aspects

Environmental aspects are reviewed periodically by senior management to assess the following:

- Progress of associated objectives and targets.
- Associated activities.
- Necessary updates/changes.
- Need for identification of new aspects.
- Significance Score.

Auditing of Environmental Aspects

All significant aspects are audited to ensure:

- Compliance to legal requirements.
- Compliance to management system requirements.

Polyflor is compliant to legal and management system requirements and remains accredited to ISO 14001.

Stakeholder Engagement

Stakeholder engagement is important to Polyflor and facilitates a two-way process for communication and insight, as outlined within our BES 6001 parameters. The stakeholder consultation process and its activities generally involve meetings, feedback procedures and surveys, audits, representations and regular contact and involvement with the following: Employees; customers; suppliers; trade unions; industry associations; local communities; shareholders; government and financial organisations.

We value your opinions and would welcome feedback on this report. Please get in touch at info@polyflor.com



STRIVING FOR A
BETTER FUTURE

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