

FULL TIME IT SUPPORT TECHNICIAN WHITEFIELD

JOB OPPORTUNITY

JOB DESCRIPTION

The Role:

Provide IT support to office-based, factory, warehouse and remote users, helping maintain reliable IT services across the business.

Duties:

- Install, configure, support, troubleshoot and administer desktop PCs, printers, scanners, IP phones and mobile devices.
- Assist in the delivery of key IT projects across the business.
- Take ownership of IT requests through the helpdesk and ensure timely resolution.
- Support and administer Windows 11, Microsoft Intune, Azure and Microsoft 365 (O365).
- Support Windows Server 2019 onwards, Active Directory, Group Policy, DHCP and DNS.
- Support switches, VLANs, Wi-Fi networks and VPNs.
- Manage iOS and Android devices and support VoIP telephony solutions.
- Use ManageEngine ServiceDesk Plus or a similar IT helpdesk solution to manage requests.
- Carry out any other reasonable duties as requested by management.

EXPERIENCE

At least 2 years' experience in IT support.

- Experience providing IT support in a manufacturing, warehousing or industrial environment is preferred.
- Windows 11.
- Microsoft Intune, Azure and Microsoft 365 (O365).
- Windows Server 2019 onwards.
- Active Directory, Group Policy, DHCP and DNS.
- Switches, VLANs, Wi-Fi networks and VPNs.
- iOS and Android device management.
- VoIP telephony solutions.
- ManageEngine ServiceDesk Plus or a similar IT helpdesk solution.
- Desirable: HCL Notes/Domino, endpoint security deployment and management, VMware, Hyper-V, macOS and Linux.

HOW TO APPLY

Apply online at
www.polyflor.com/about-us/careers

Call us for an application form on
0161 767 1111

Email your CV to
careers@polyflor.com

JOB TYPE

Hours: Monday – Friday, 09:00 – 17:00

CLOSING DATE

27th November 2026